

# **Visiting Boater's Study**

Summer, 2009

City of Newport  
Waterfront Commission

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# INTRODUCTION

# Background

At the request of the Newport County Convention and Visitor's Bureau, the Newport Waterfront Commission initiated a study of visiting boaters and yachtsmen during June through September, 2009. The specific objectives included the following:

- ☐ To better understand the profile of those visiting Newport by water, including where boaters are travelling from, type and size of vessel, reasons for Visiting Newport, and resources used to plan the trip
- ☐ To document the use of Newport waterfront facilities and general satisfaction with them
- ☐ To identify the use of moorings versus dockage
- ☐ To evaluate the visitor's overall experience in Newport, and the specific appeal of both marine-related and non-marine activities and events

# Methodology

## DATA COLLECTION

Potential respondents were reached via post-cards and flyers distributed by launch operators, the Newport Harbor Master's office, marinas, and by personal intercepts at dinghy landings and launch docks.

To help encourage respondents to take part in the research, a drawing was hosted where five winners were randomly selected to receive a \$100 gift certificate to West Marine.

In total, 61 visiting boaters completed this survey, including 36 for those arriving by sailboat and 25 from those arriving by powerboat. Thirty-nine (39) surveys were completed in person and 22 were completed online. While this sample size was less than the target of 100 respondents, the numbers are sufficient to provide directional findings vis-à-vis the study objectives.

## REPORTING

Results are reported either for total respondents or as a comparison between visiting sailors and power boaters. In cases where differences existed, results are also compared between those visiting Newport on vessels less than 30' and those 30' or greater.

The research design, tabulations, and report were completed by Performance Research (Newport, RI), a firm specializing in research services for the sports and special event industry.

## **EXECUTIVE SUMMARY**

# Executive Summary

## Visitation to Newport

**The majority of respondents indicated they arrived in Newport from another state; the majority also reported arriving by 'Sailboat'.**

- Roughly six out of ten respondents (57%) indicated they had arrived in Newport from 'Another state'. Nearly four out of ten (39%) had arrived from 'Another town in RI'. Nearly six out of ten respondents (59%) had arrived in Newport by 'Sailboat'. Over four out of ten (41%) arrived by 'Powerboat'.
- While powerboat respondents (68%) were more likely than sailboat respondents (50%) to have arrived in Newport from 'Another state', sailboat respondents were more likely to have arrived from 'Another town in RI' (sailboat; 44%, powerboat; 32%).
- Those indicating they had arrived from another state were most likely to have arrived from 'Massachusetts' (20%), 'Connecticut' (17%), 'Florida' (17%) or 'New York' (14%).
- While the vast majority of respondents were repeat visitors to Newport (78%), roughly one-fifth indicated, 'This was my first time in Newport' (21%). Powerboat respondents (28%) and those arriving on vessels greater than 30ft in length (32%) were most likely to be first time visitors to Newport.
- The vast majority of both sailboat (75%) and powerboat (64%) respondents indicated they had come to Newport for 'Cruising'.

# Executive Summary

## Newport Facilities

**Respondents used a variety of visitors' resources during their trip to Newport and the availability and convenience of various facilities provided in Newport received overall good or excellent ratings.**

- While visiting Newport, respondents used a variety of visitors' resources. Sailboat (25%), powerboat (32%) and respondents arriving from another state (31%) were all likely to cite 'Cruising Guides (e.g. Maptech, etc.)' as their top mentioned resource used.
- Sailboat respondents (44%) and those arriving on vessels less than 30ft in length (45%) were most likely to use Newport 'Dinghy dock / landing area' facilities. Powerboat respondents (44%) and those arriving on vessels 30ft or more in length (56%) were most likely to use 'Gas / Fuel' facilities.
- Those respondents who used dinghy docks / landing areas were most likely to land 'At a public dinghy dock' (74%).
- Nearly one-half of respondents who used dinghy docks / landing areas indicated they 'Have been coming for years / just knew' where the dinghy docks were located (44%).
- In general, Newport's facilities received high ratings for convenience and availability with 'Launch services' (95%), 'Moorings' (94%) receiving the highest 'Good' or 'Excellent' ratings.



# Executive Summary

## Mooring and Dockage

**A high percentage of visitors attempted to make a mooring reservation before arriving in Newport. Respondents typically found ease in making docking reservations. Those respondents using both commercial rental moorings and commercial dockage agreed that the amount they paid for the service was acceptable and within their expectations.**

- Nearly half of visiting respondents arriving by sailboat (48%) attempted to make a mooring reservation before arriving in Newport; 25% agreed that the ability to do so would be a “tremendous convenience”.
- Seven out of ten of those using commercial rental moorings (70%) reported the price they paid to be ‘Acceptable / within expectations’.
- All those respondents using commercial dockage indicated they ‘Planned to use a dock’ (100%) in Newport.

# Executive Summary

## Experience in Newport

**Overall, respondents rated Newport's marine and non-marine related activities positively. The 'Newport International Boat Show', its 'Stopover for Tall Ships' and the 'Newport JVC Jazz Festival' were the top rated activities.**

- When asked to rate different aspects, Newport received overall high ratings. When rated 'As a destination for racing' and for its 'Historical attractions', all respondents rated Newport as 'Good' or 'Excellent' (100% each).
- When rating marine-related activities, roughly nine out of ten respondents indicated the 'Newport International Boat Show' and Newport's 'Stopover for Tall Ships' to be either a 'Somewhat positive impact' or a 'Very positive impact' (91% each).
- Sailboat respondents were most likely to rate Newport's 'Stopover for Tall Ships' as 'Somewhat' or 'Very' positive (100%), while powerboat respondent were most likely to rate 'Newport's International Boat Show' positively (90%).
- When rating non-marine related activities, over four-fifths reported the 'Newport JVC Jazz Festival' to be either 'Somewhat' or 'Very' positive (83%) followed by the 'Newport Music Festival' (78%) and the 'Newport Folk Festival' (78%).
- Sailboat respondents were most likely to rate 'Newport's Music Festival' as either 'Somewhat' or 'Very' positive (92%) while powerboat respondents rated the 'Newport JVC Jazz Festival' most positively (80%) of all non-marine related activities.

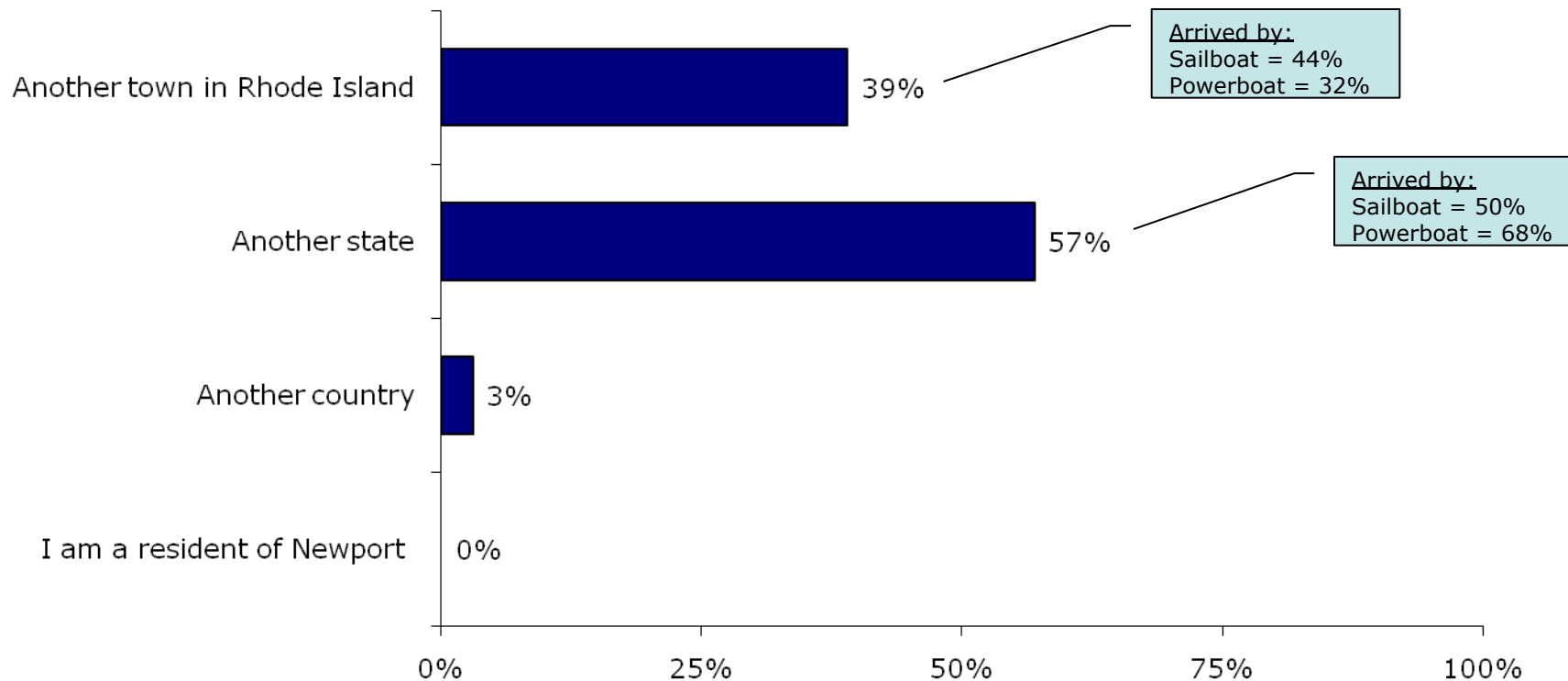
## **DETAILED RESULTS**

# **VISITATION TO NEWPORT**

# Visiting From

## Total Respondents

While nearly six out of ten had arrived in Newport from another state, roughly four out of ten respondents arrived from another town in RI.



Total, N=61

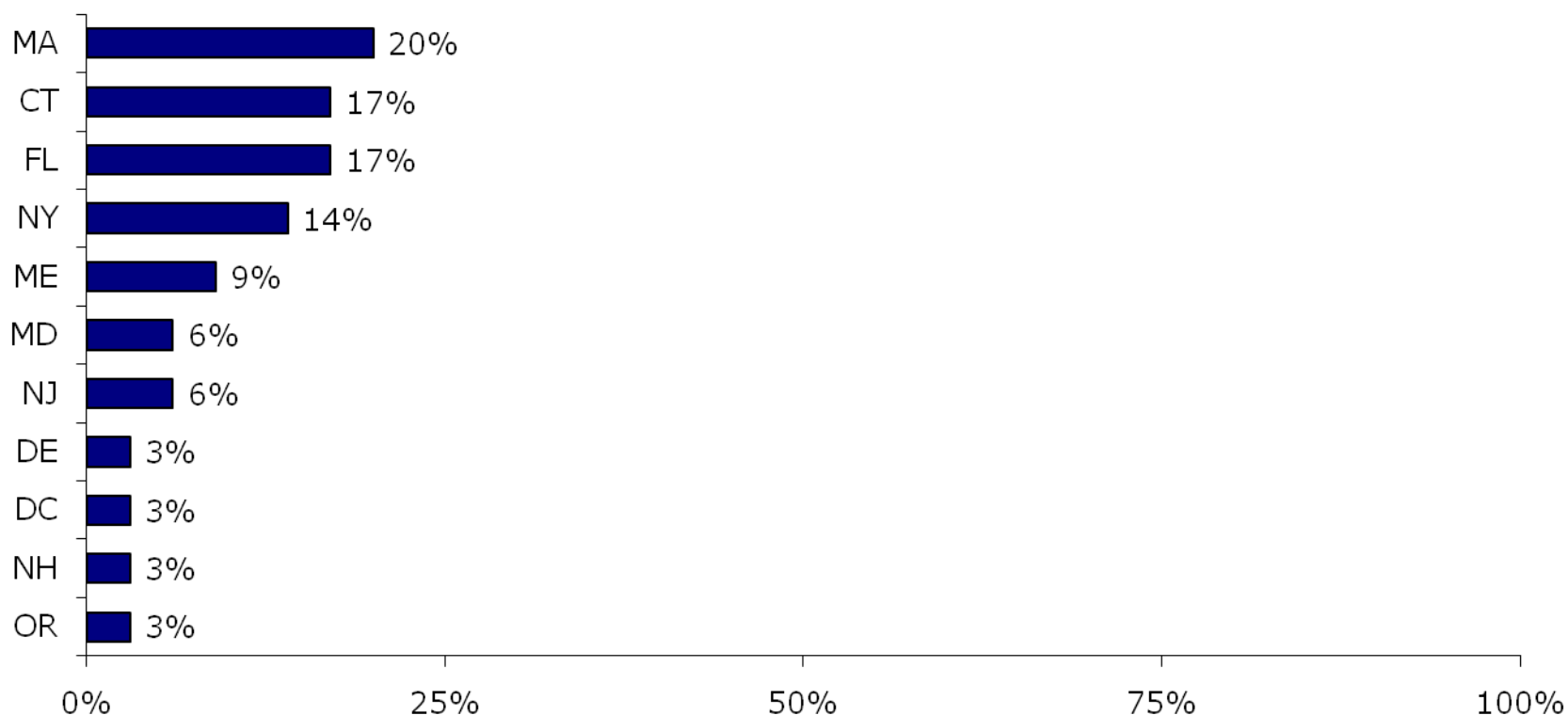


"Where were you visiting Newport from?"

## Residence – State

### Respondents who Arrived from Another State

Those indicating they arrived from another state were most likely to have traveled from Massachusetts, Connecticut, Florida or New York.



Total; N=35\*

\* Based on those who indicated they arrived from another state

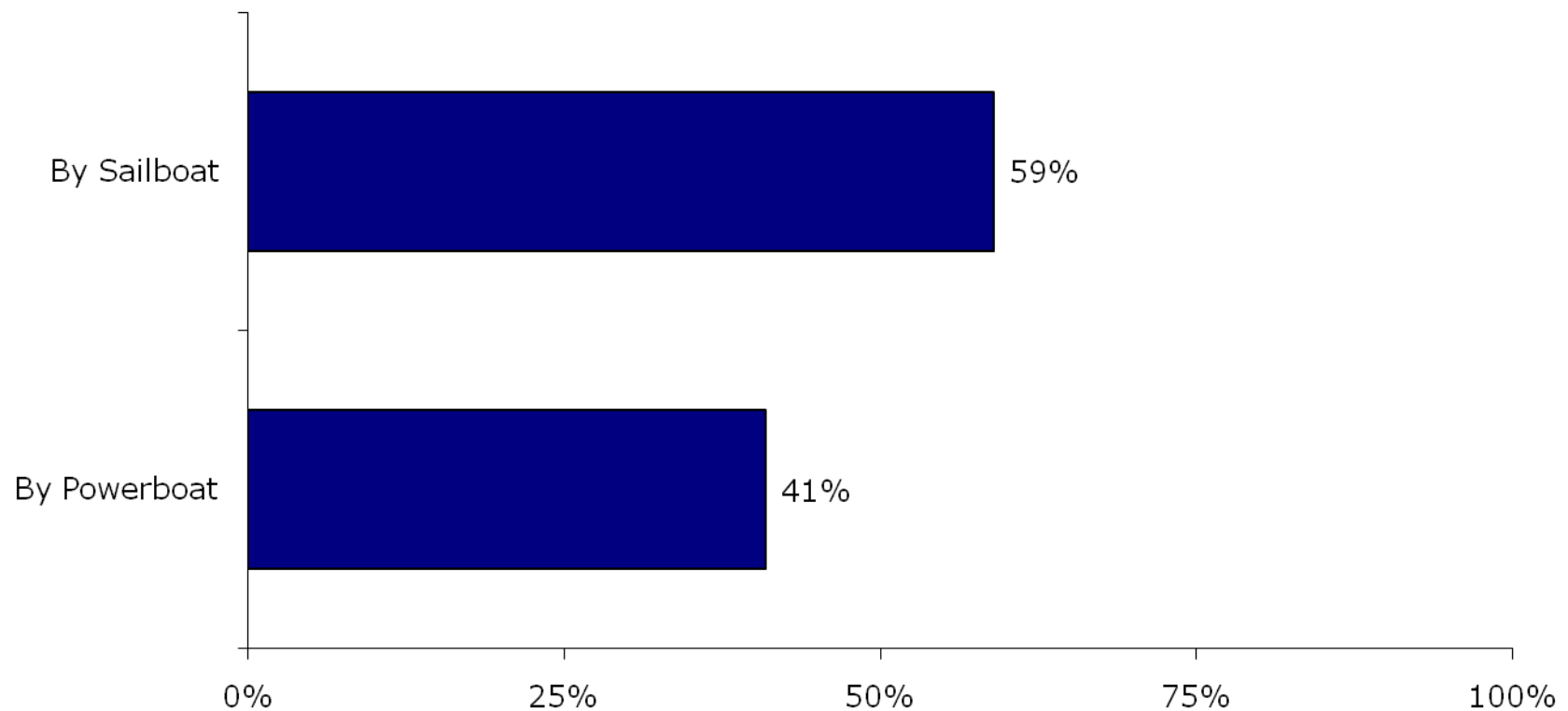


"In which state do you live?"

## Type of Vessel

Total Respondents

Roughly six out of ten respondents indicated they arrived in Newport 'By Sailboat'. Over four out of ten arrived 'By Powerboat'.



Total; N=61

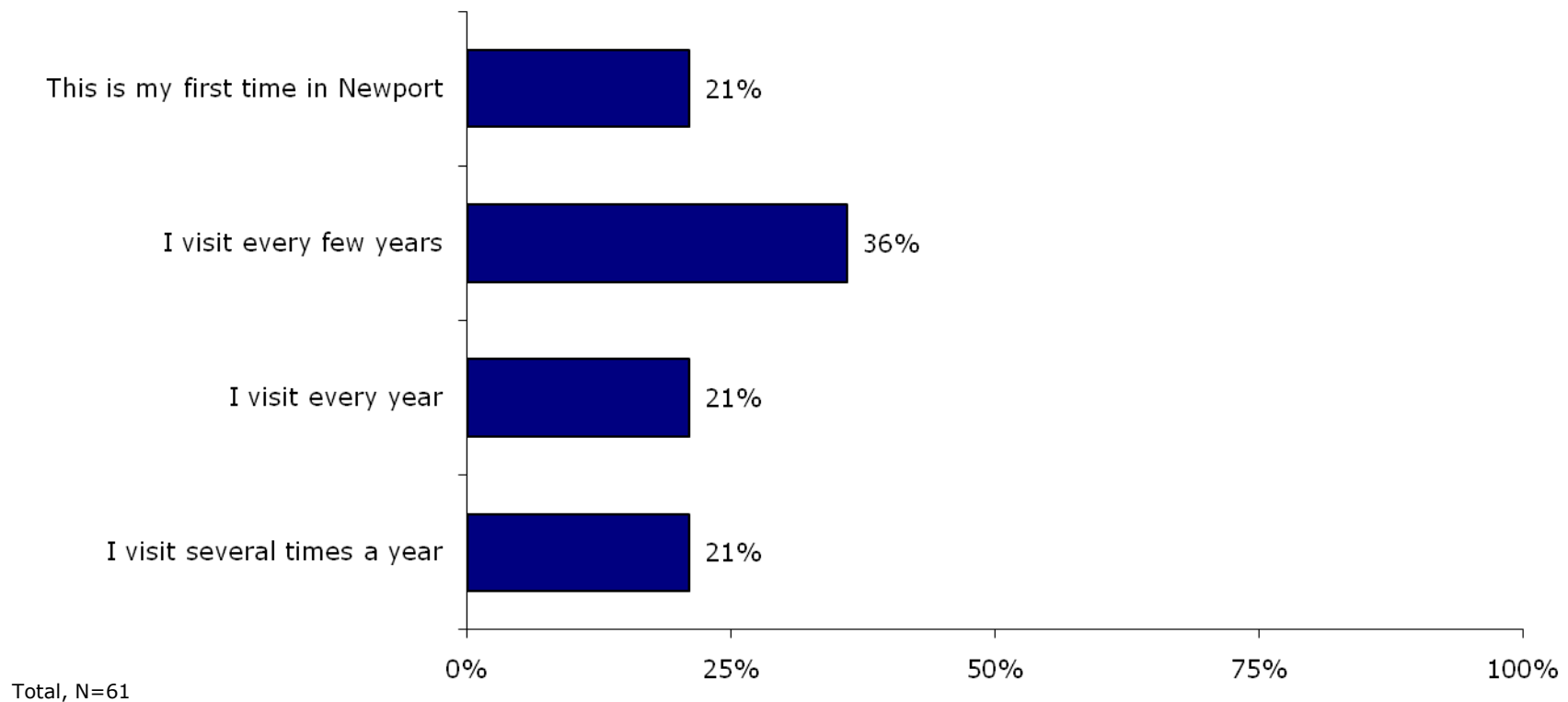


"How did you arrive in Newport for this visit?"

# Visitation to Newport

## Total Respondents

The vast majority of respondents were repeat visitors to Newport. Over one-fifth reported they 'Visit several time a year'.



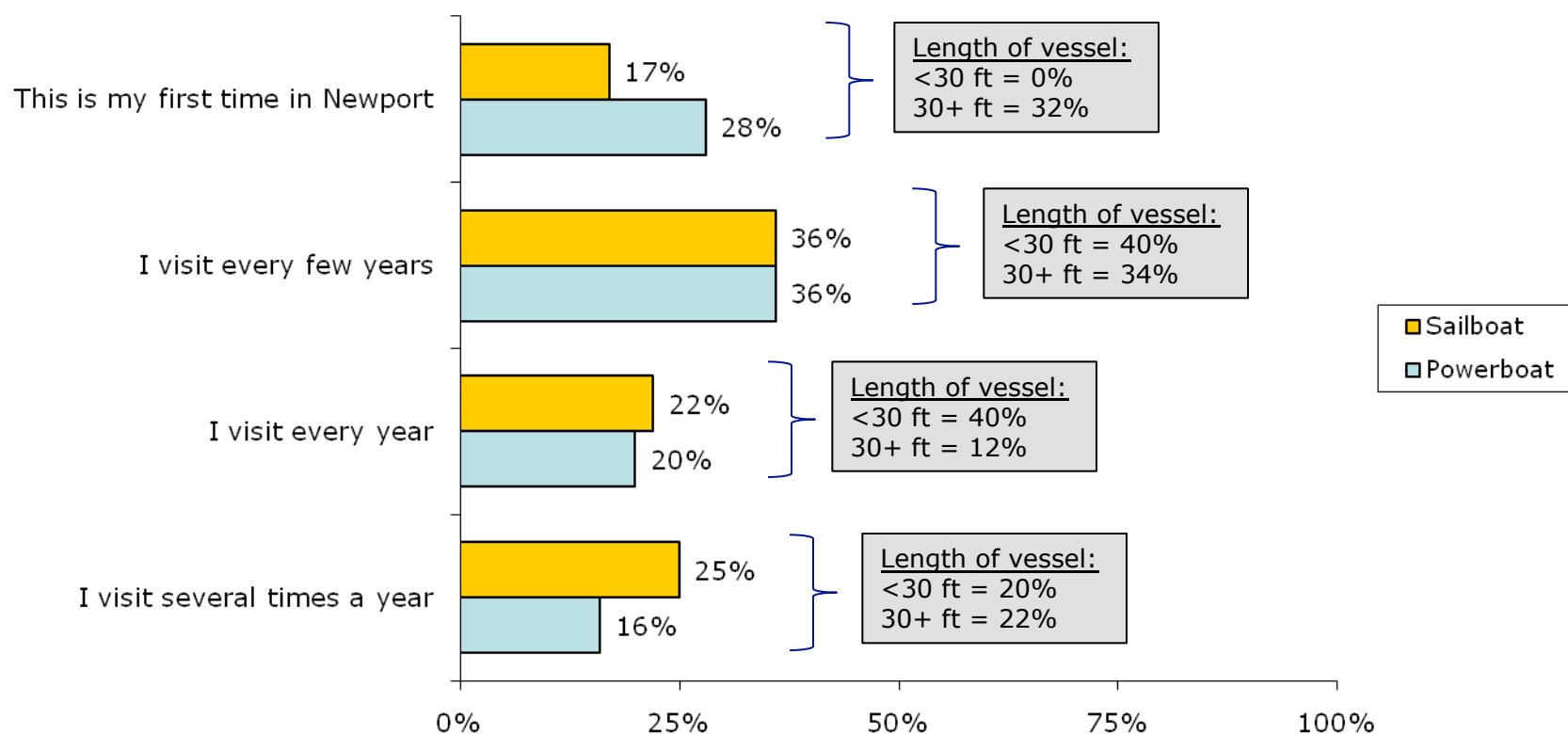
"Which of the following best describes how often you visit Newport?"



# Visitation to Newport

## Sailboat vs. Powerboat Respondents

Those arriving by sailboat were more likely to be repeat visitors of Newport while those arriving by powerboat were more likely to be first time visitors. Respondents arriving on a boat less than 30 feet in length were more likely to visit Newport every year.



Sailboat; N=36, Powerboat; N=25

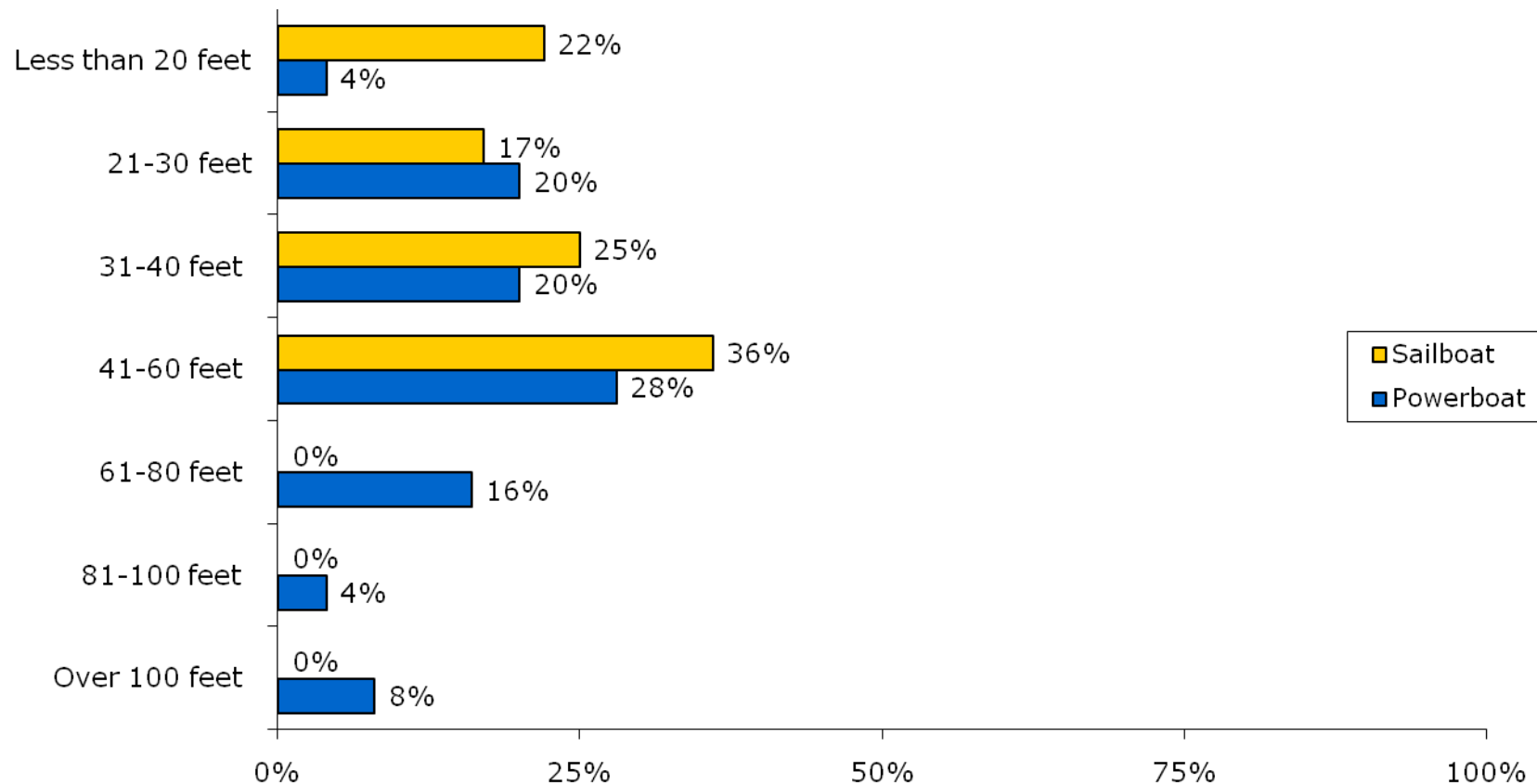


"Which of the following best describes how often you visit Newport?"

# Length of Vessel

## Sailboat vs. Powerboat Respondents

While sailboat respondents were more likely to have arrived on a boat 30 feet in length or less, power boat respondents were more likely to have arrived on larger vessels.



Sailboat; N=36, Powerboat; N=25

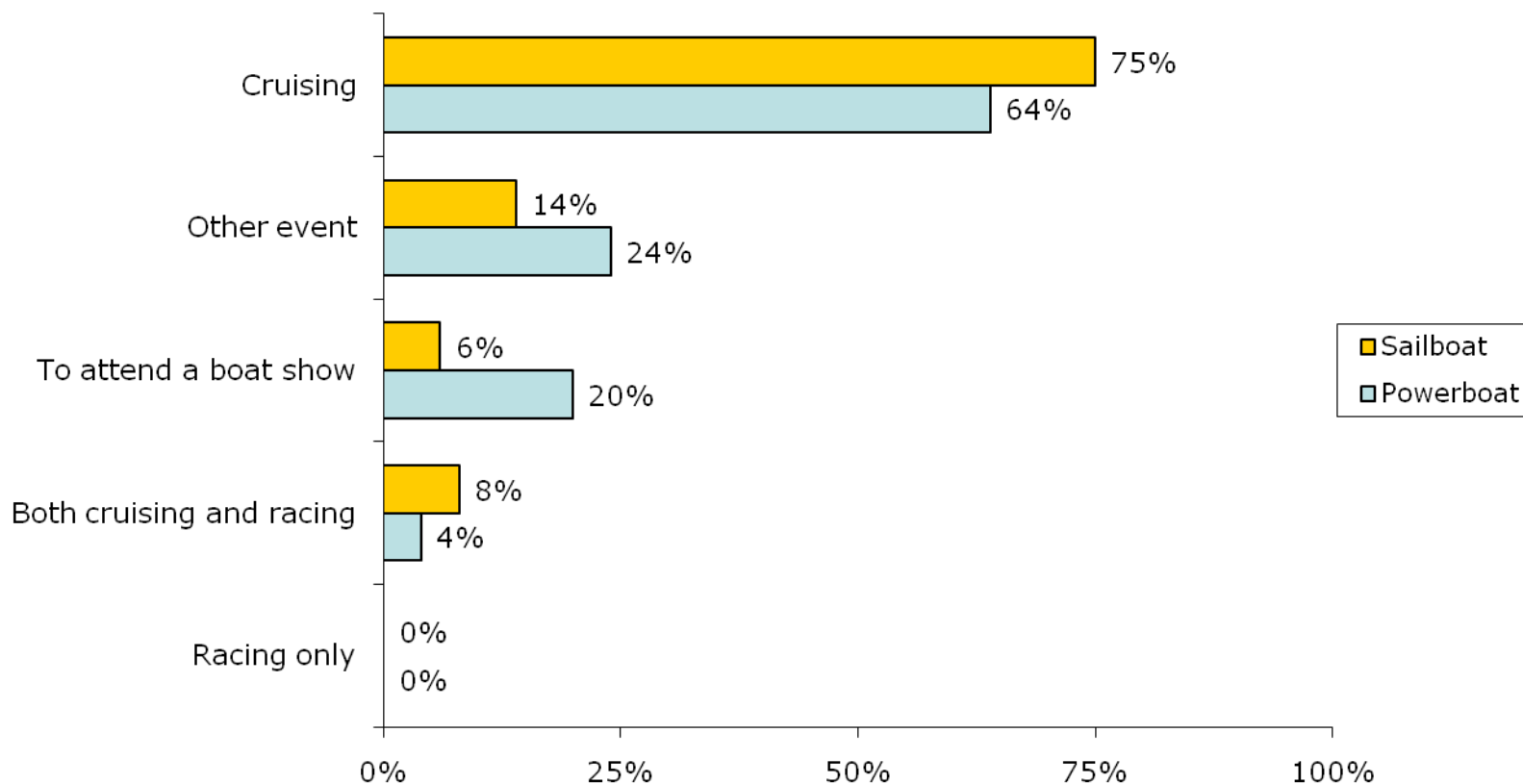


"What is the approximate length of the boat you were on while in Newport?"

# Reasons for Visiting Newport

## Sailboat vs. Powerboat Respondents

Sailboat respondents were more likely to have visited Newport for the purpose of 'Cruising' while powerboat respondents were most likely to visit 'To attend a boat show'.



Sailboat; N=36, Powerboat; N=25

^Multiple Responses Recorded



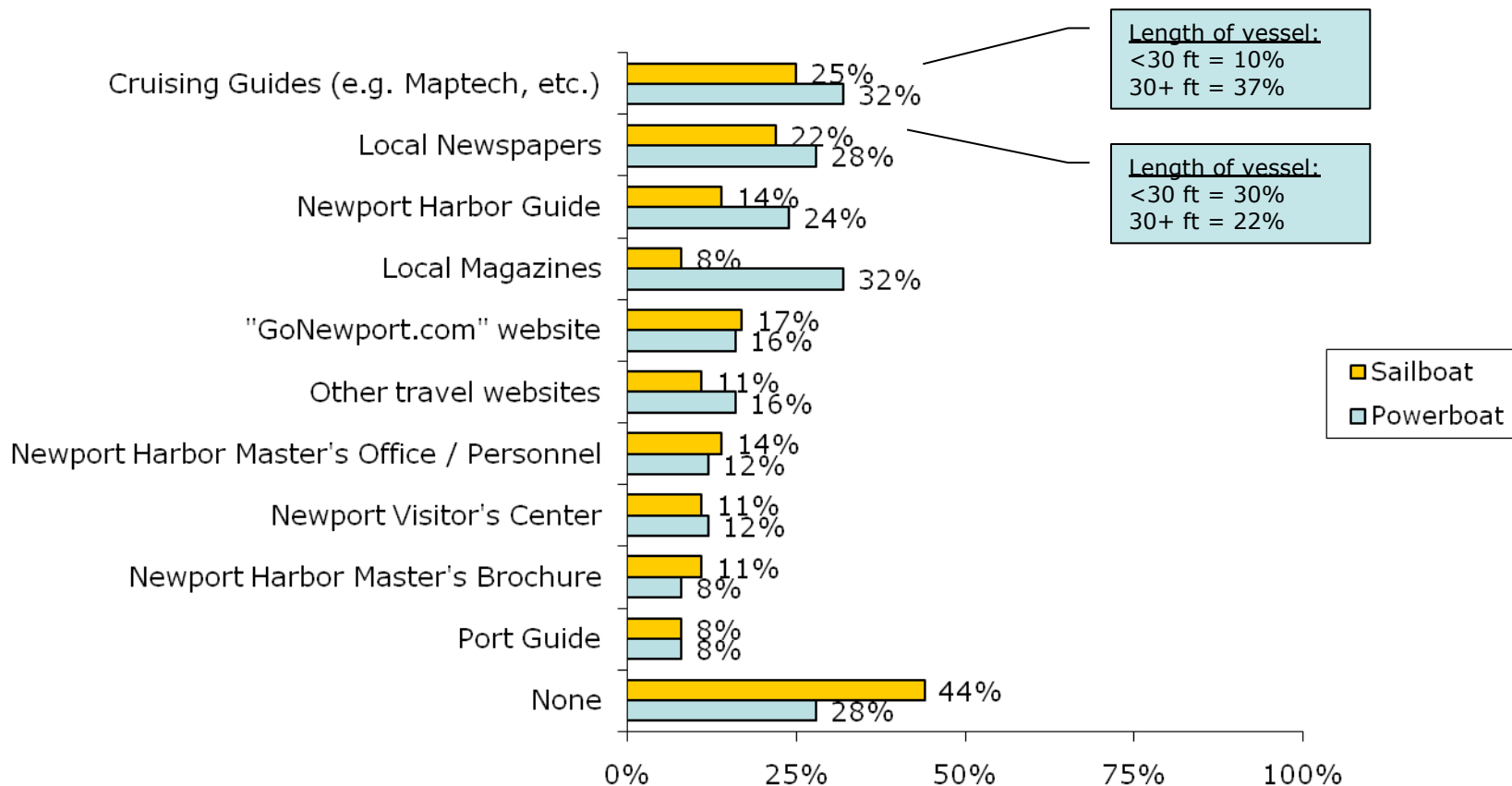
"Which of the following best describes why you came to Newport?"^

# **NEWPORT FACILITIES**

# Use of Visitors Resources

## Sailboat vs. Powerboat Respondents

'Cruising Guides' were cited as the top mentioned resource used by both powerboat and sailboat respondents.



Sailboat; N=36, Powerboat; N=25

^Multiple Responses Recorded

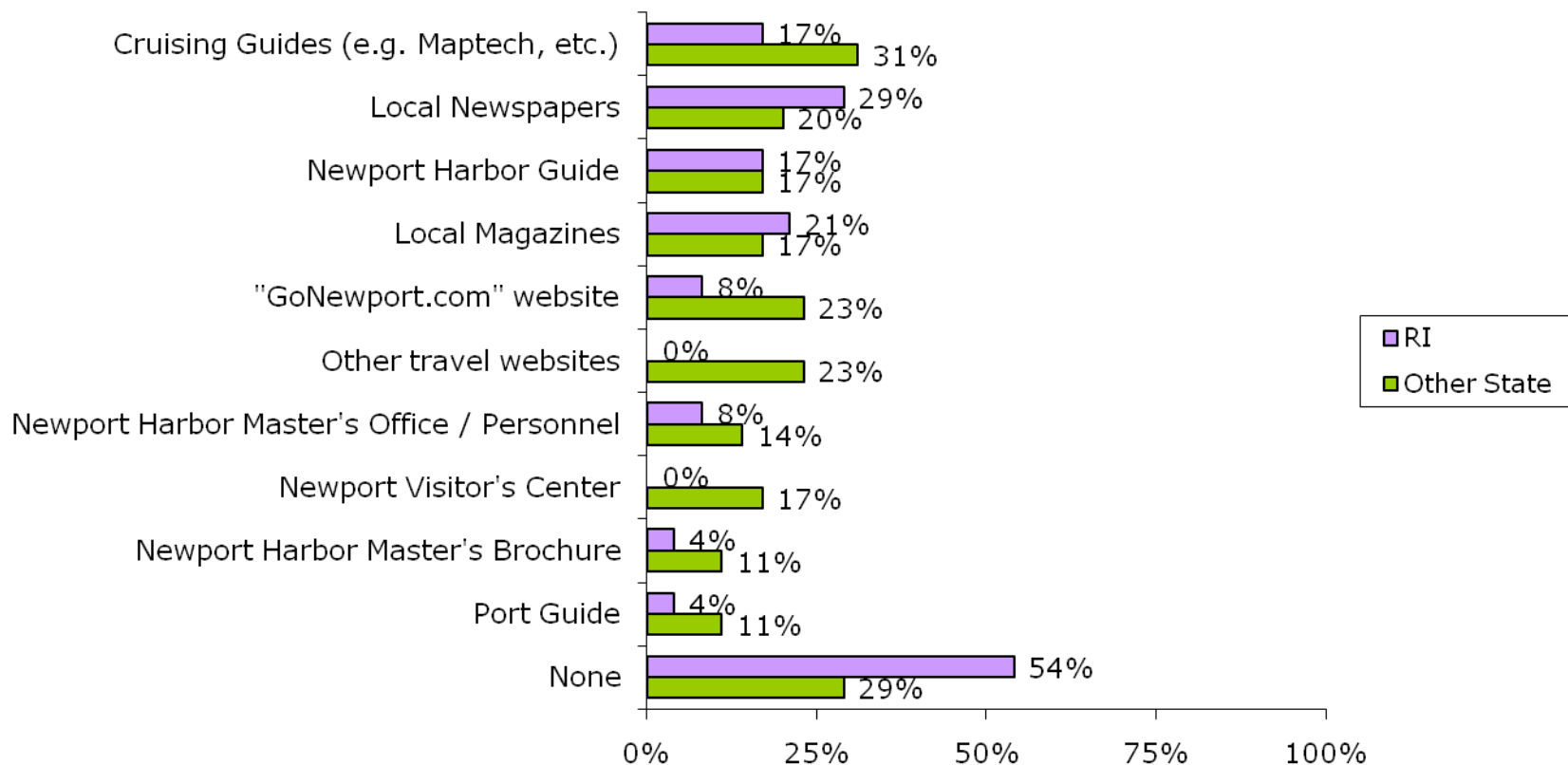


"Did you use any of the following visitors' resources while planning your stay in Newport, or while you were here?"^

# Use of Visitors Resources

## RI vs. Other State

Those visiting from outside RI were more likely to use 'Cruising Guides' while RI residents were more likely to use 'Local Newspapers' while planning their trip to Newport.



RI; N=24, Other State; N=35

^Multiple Responses Recorded

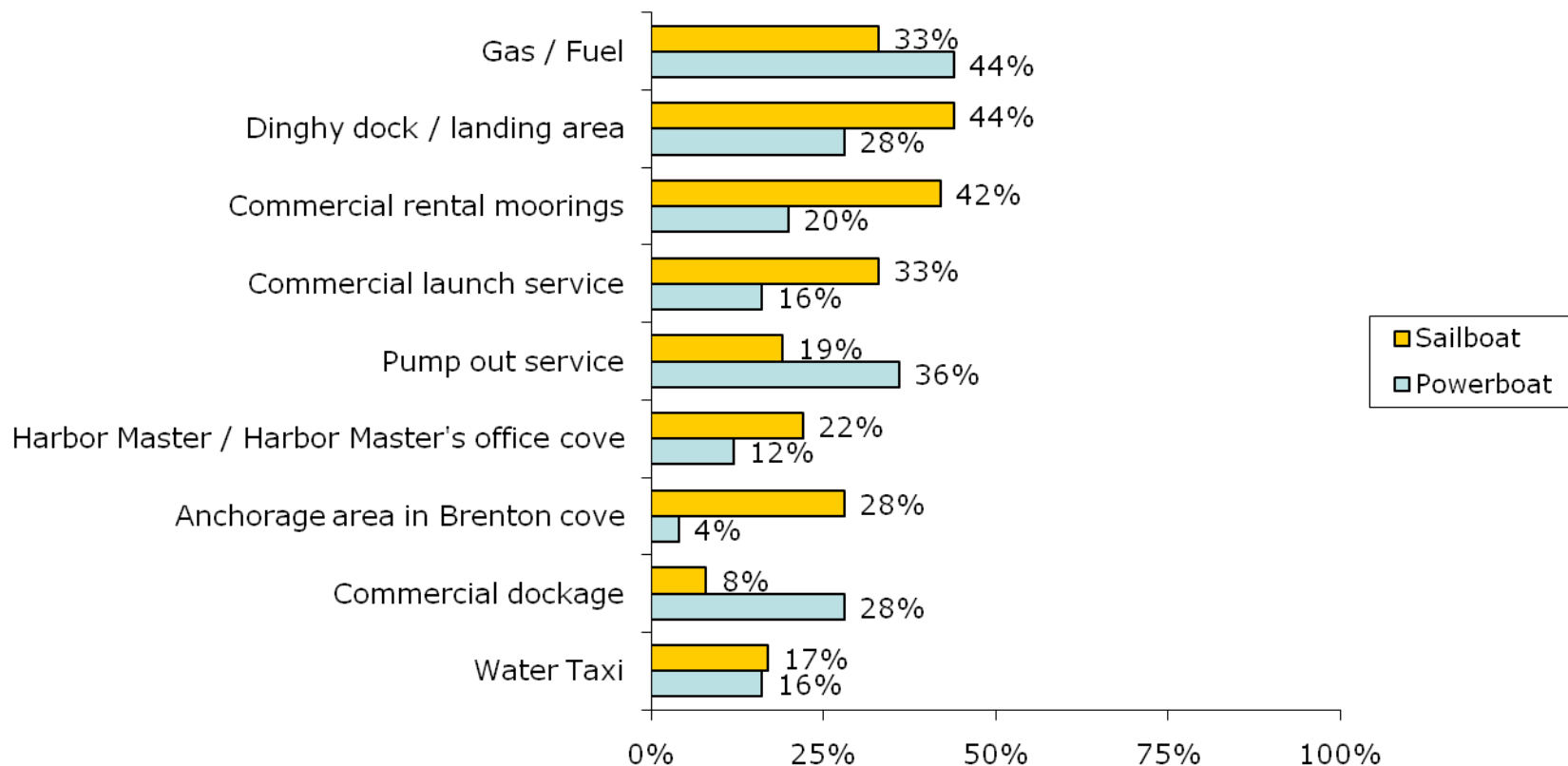


"Did you use any of the following visitors' resources while planning your stay in Newport, or while you were here?"^

# Facilities Used During Visit

## Sailboat vs. Powerboat Respondents: Top 9 Mentions

Sailboat respondents were most likely to have made use of a 'Dinghy dock / landing area' while powerboat respondents were most likely to have used 'Gas / Fuel' facilities.



Sailboat; N=36, Powerboat; N=25

^Multiple Responses Recorded

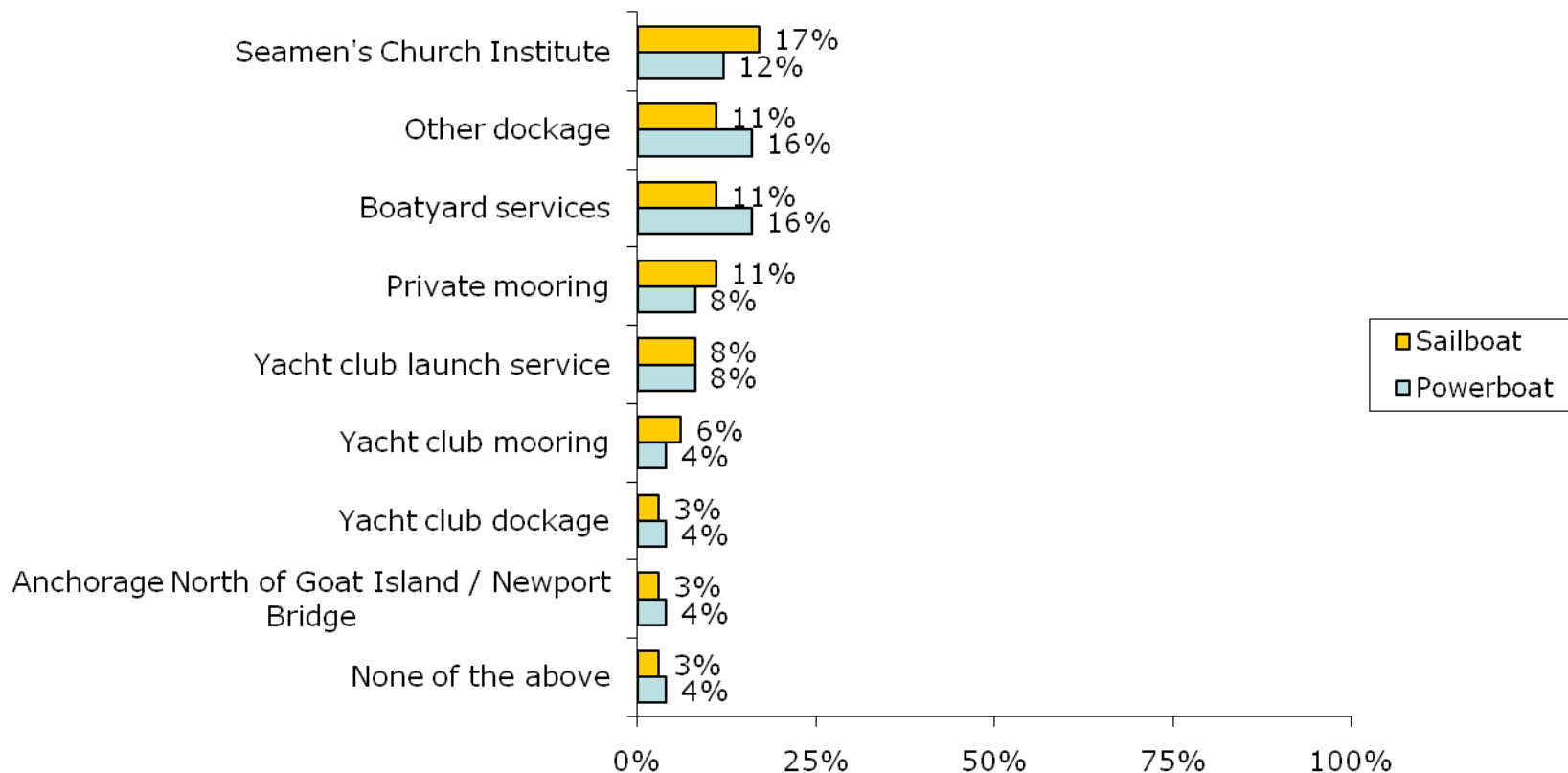


"Thinking about your most recent visit to Newport, which of the following facilities or services did you, or those in your group use?"^

# Facilities Used During Visit

## Sailboat vs. Powerboat Respondents: Mentions 10-18

Few respondents indicated they had used 'Yacht club mooring', 'Yacht club dockage' or 'Anchorage North of Goat Island / Newport Bridge' during their visit to Newport.



Sailboat; N=36, Powerboat; N=25

^Multiple Responses Recorded



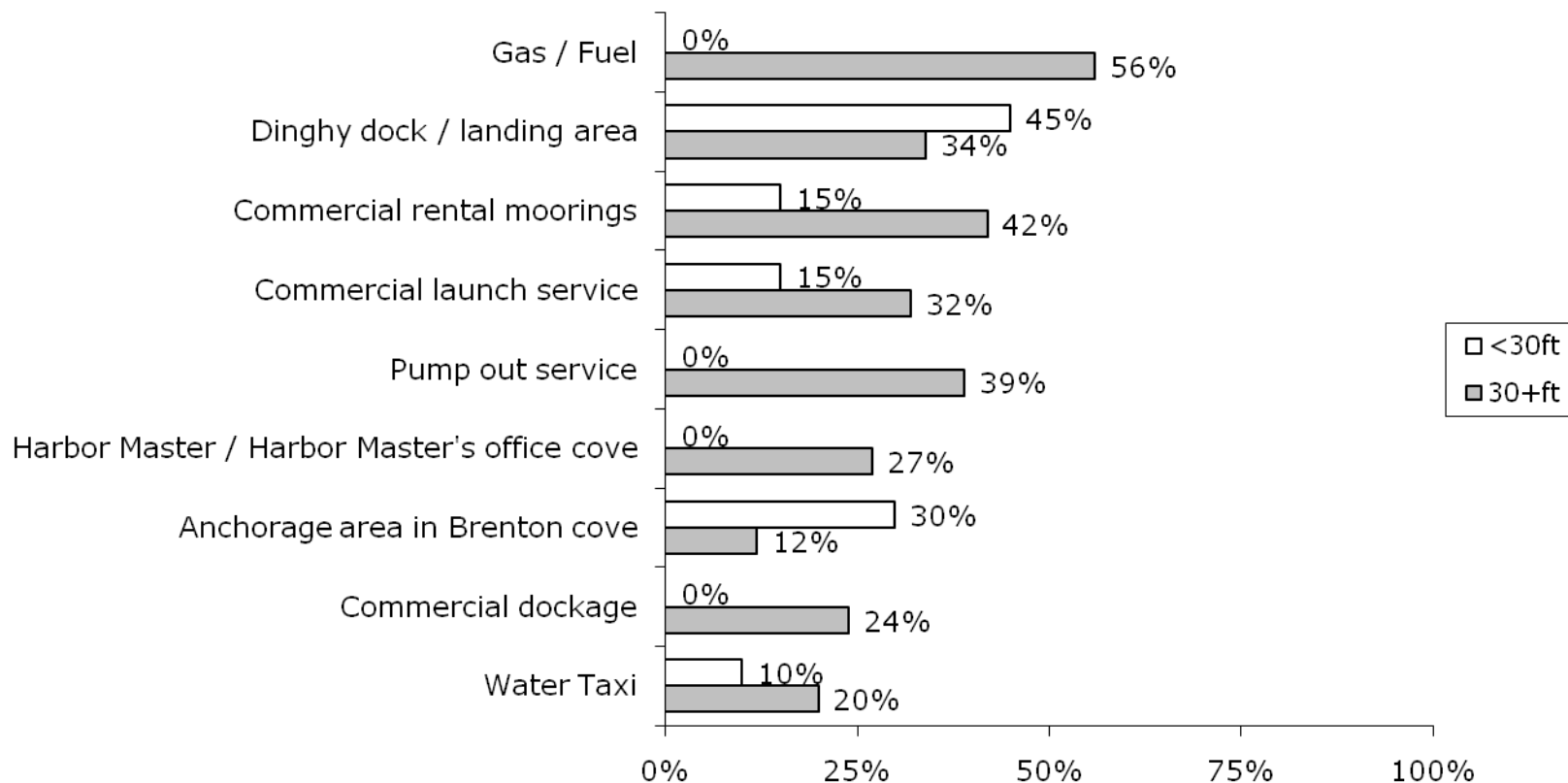
"Thinking about your most recent visit to Newport, which of the following facilities or services did you, or those in your group use?"^



# Facilities Used During Visit

## <30ft vs. 30+ft Respondents: Top 9 Mentions

Respondents arriving on vessels greater than 30 feet in length were more likely to use 'Gas / Fuel' facilities, 'Pump out services' and 'Harbor Master / Harbor Master's office cove'.



<30ft; N=20, 30+ft; N=41

^Multiple Responses Recorded

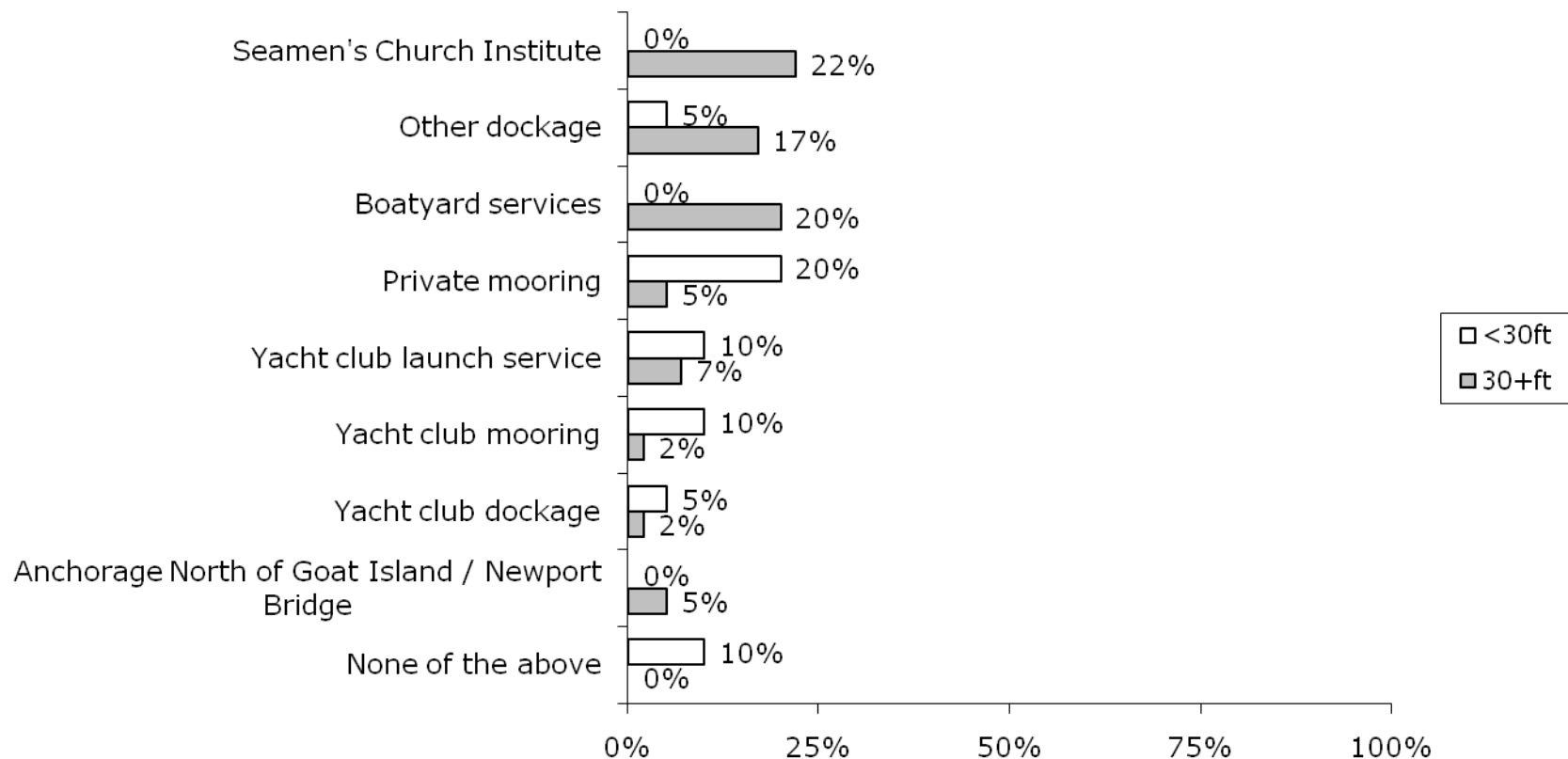


"Thinking about your most recent visit to Newport, which of the following facilities or services did you, or those in your group use?"^

# Facilities Used During Visit

<30ft vs. 30+ft Respondents: Mentions 10-18

Respondents arriving on vessels greater than 30 feet were more likely to use the 'Seamen's Church Institute', 'Boatyard services' or 'Anchorage North of Goat Island / Newport Bridge'.



<30ft; N=20, 30+ft; N=41

^Multiple Responses Recorded

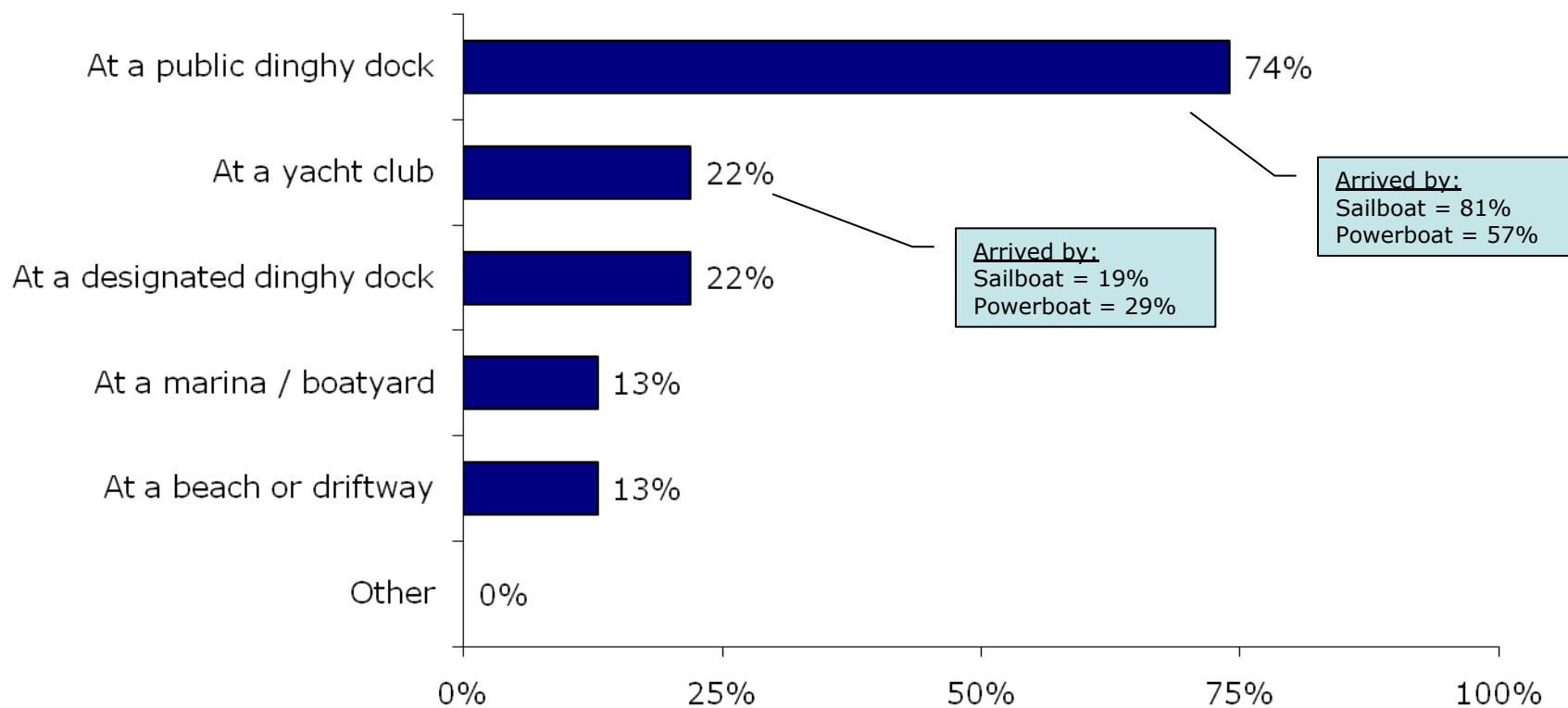


"Thinking about your most recent visit to Newport, which of the following facilities or services did you, or those in your group use?"^

# Location of Dinghy Landing

## Respondents who used Dinghy Docks / Landing Areas

Three fourths of those respondents who came to shore by dinghy used a public dinghy dock.



Total; N=23\*

\*Based on those who used dinghy docks / landing areas

^Multiple Responses Recorded

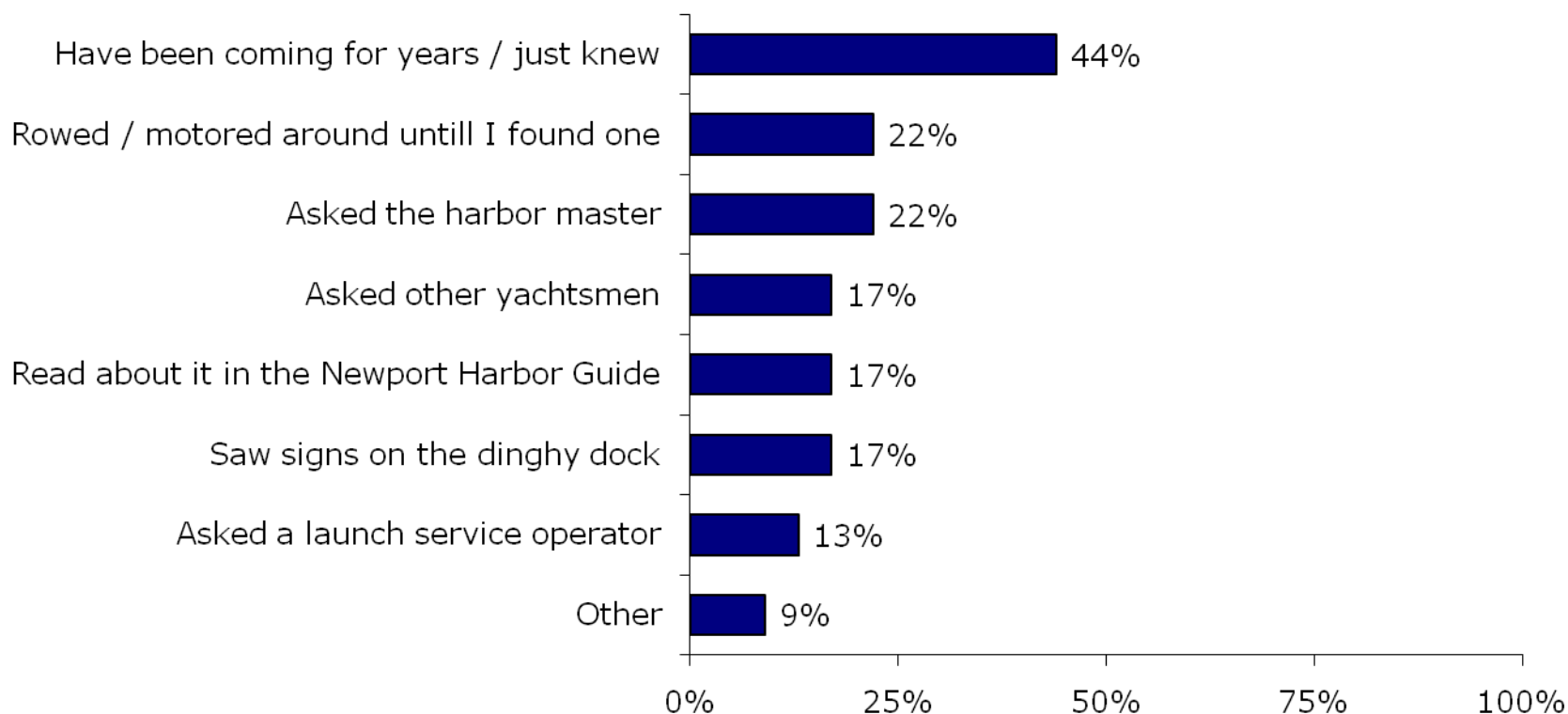


"Where did you land the dinghy you used?"^

# Awareness of Location for Dinghy Landing

## Respondents who used Dinghy Docks / Landing Areas

The majority of respondents who used a dinghy dock reported 'Have been coming for years / just knew' to describe their knowledge of the dock locations.



Total, N=23\*

\*Based on those who used dinghy docks / landing areas

^Multiple Responses Recorded

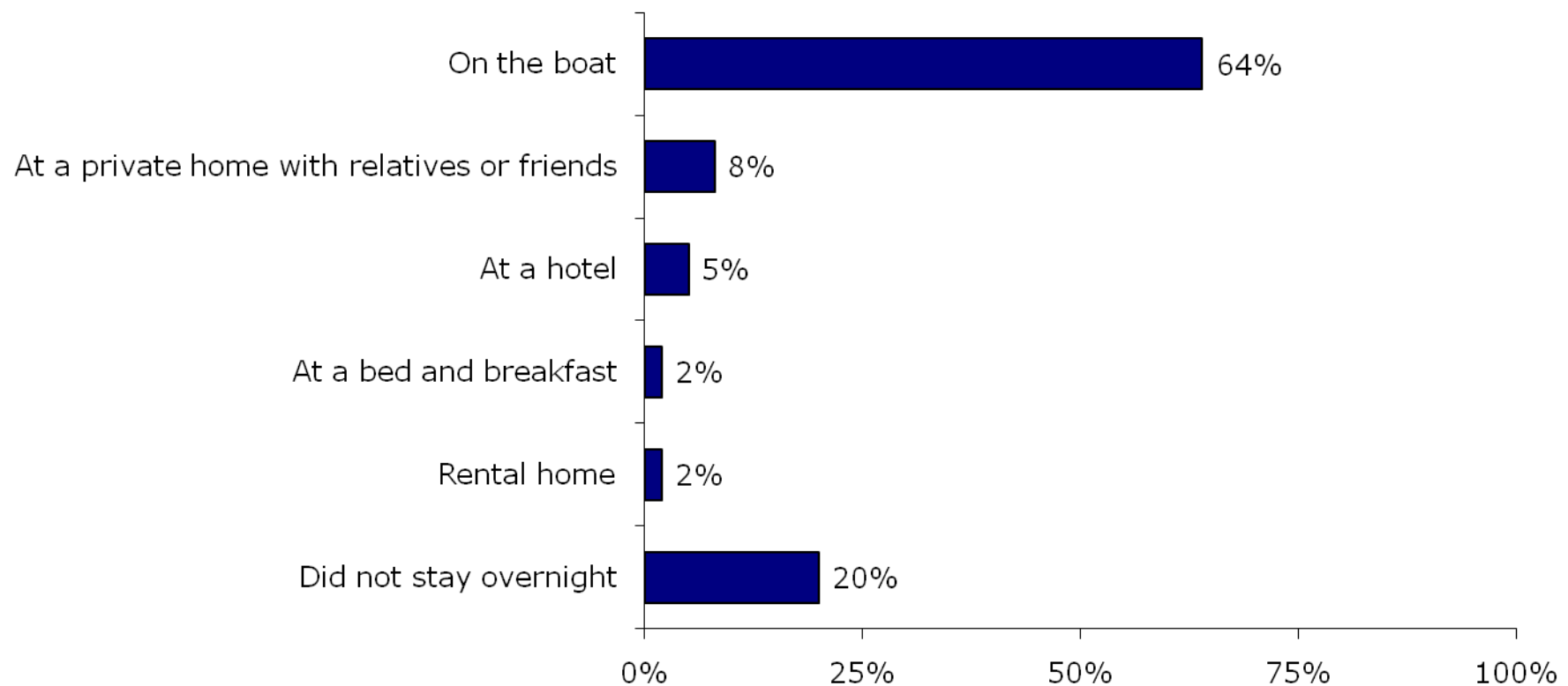


"How did you know where the dinghy docks are located, or which are available to use?"^

# Overnight Accommodations

## Total Respondents

Roughly two-thirds of respondents indicated while staying in Newport they had stayed overnight 'On the boat'.



Total, N=61



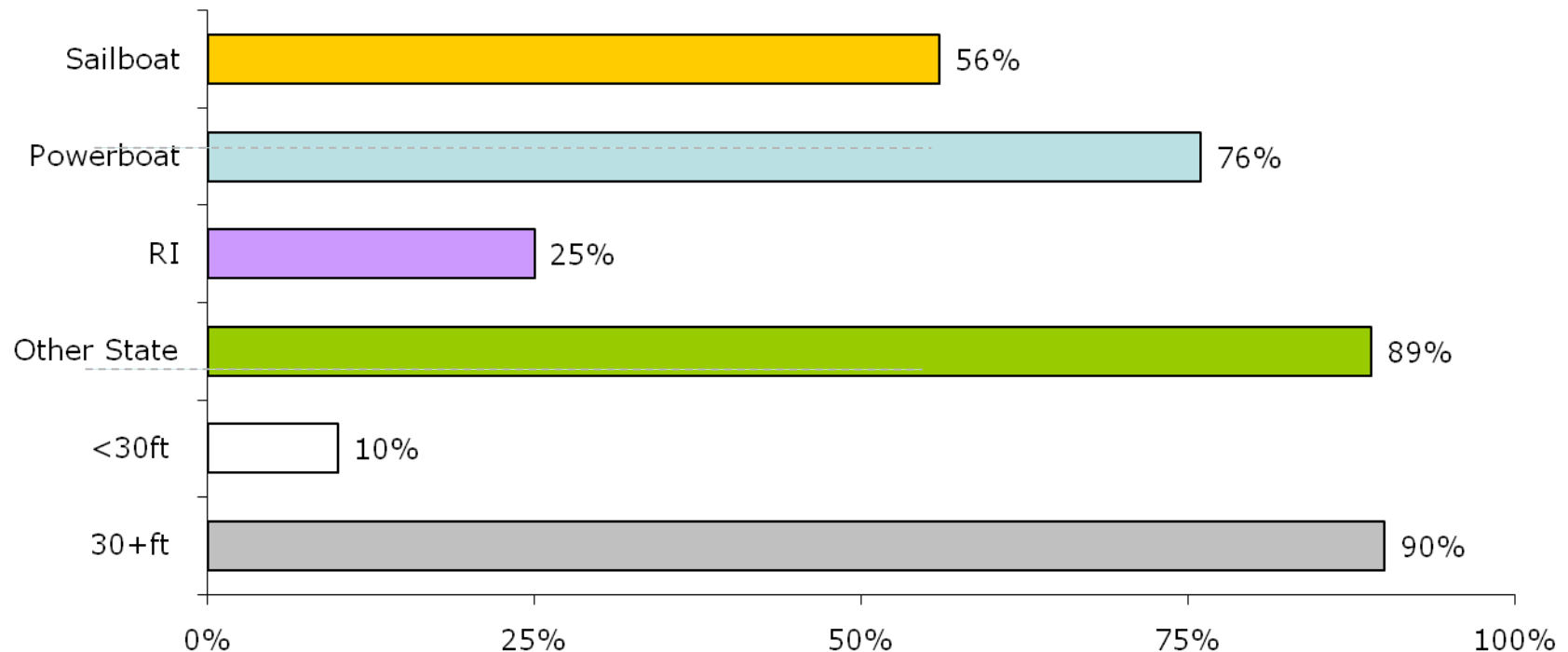
"While in Newport, where did you stay overnight?"

# Overnight Accommodations – On a Boat

## Boat vs. Visiting From vs. Boat Length

Powerboat respondents, out of state visitors and those arriving on vessels of 30 feet in length or more were most likely to have stayed 'On a boat' overnight while in Newport.

### % Staying overnight 'On a Boat'



Sailboat; N=36, Powerboat; N=25, RI; N=24, Other State; N=35, <30ft; N= 20, 30+ft; N= 41

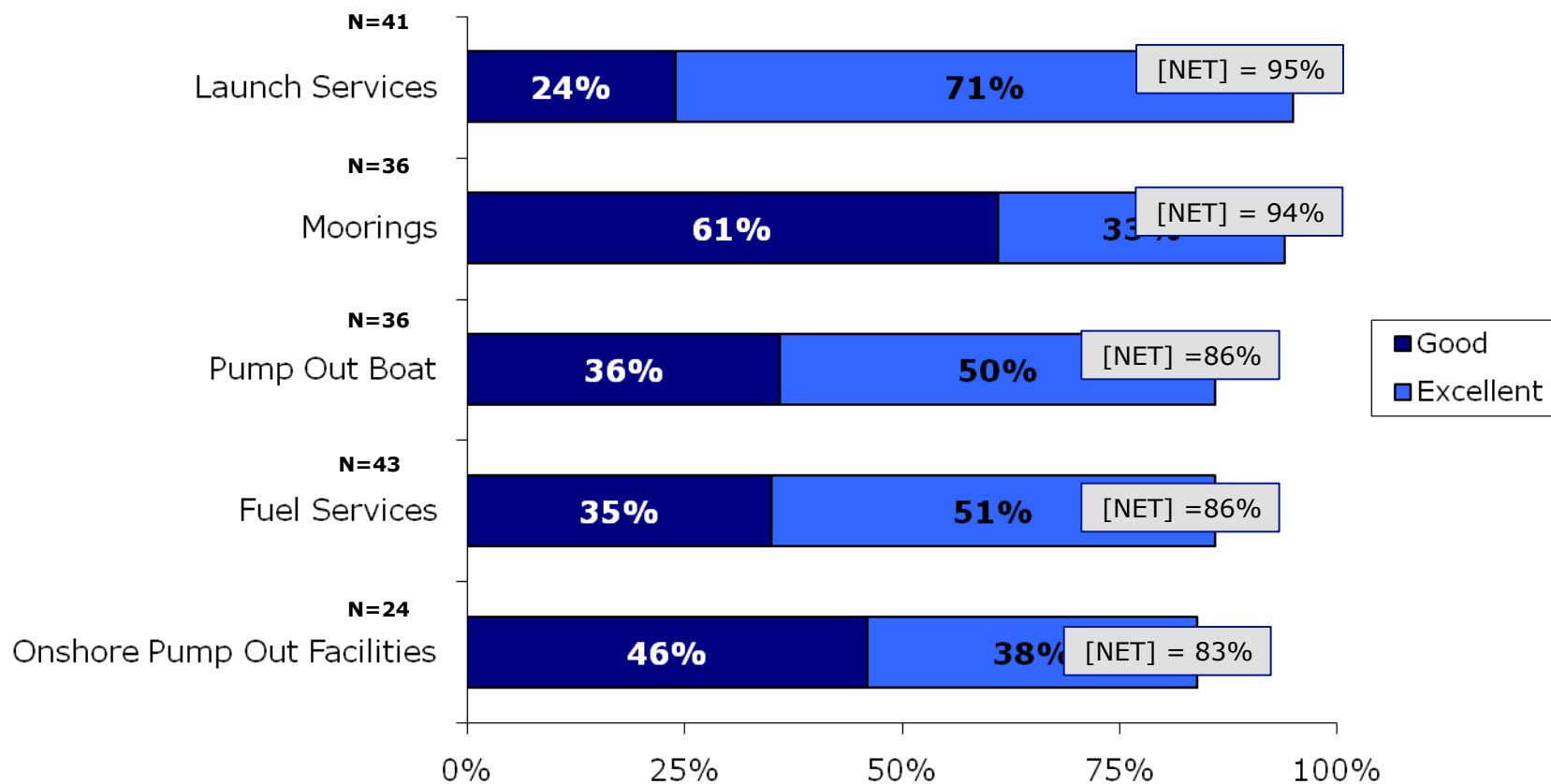


"While in Newport, where did you stay overnight?"

# Convenience of Newport Facilities

Respondents who used service: Top 2 Boxes - Top 5 Mentions

'Launch Services' and 'Mooring' facilities received the highest availability / convenience ratings followed by 'Pump Out Boat', 'Fuel Services' and 'Onshore Pump Out Facilities'.



Total; N=varies

\*Based on those who used the service

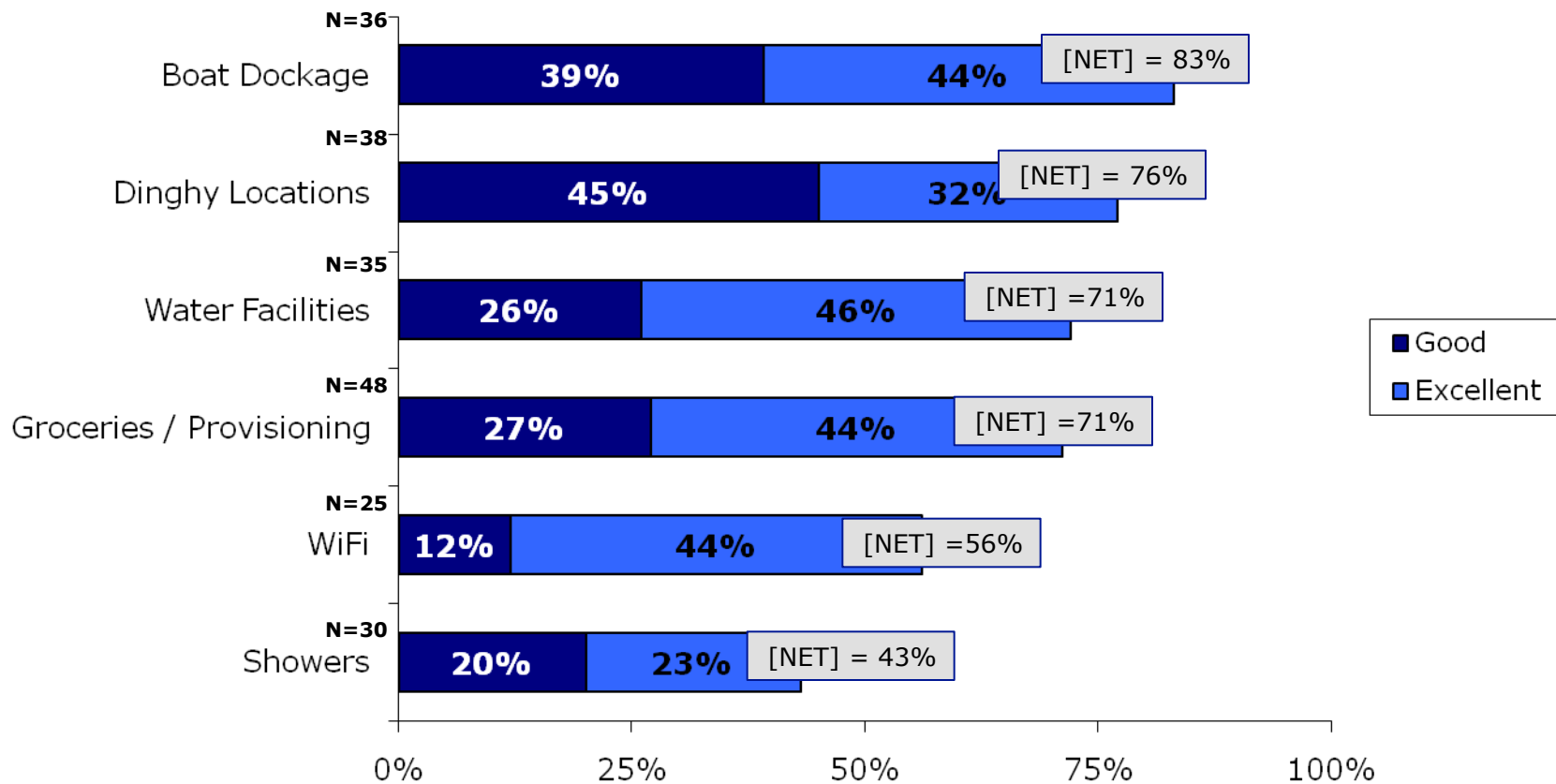


"How would you rate Newport on the availability / convenience for the following facilities?"

# Convenience of Newport Facilities

Respondents who used service: Top 2 Boxes – Mentions 6 - 11

'Boat Dockage' and 'Dinghy Locations' were perceived as either good or excellent by over three-quarters of respondents.



Total; N=varies

\*Based on those who used the service



"How would you rate Newport on the availability / convenience for the following facilities?"

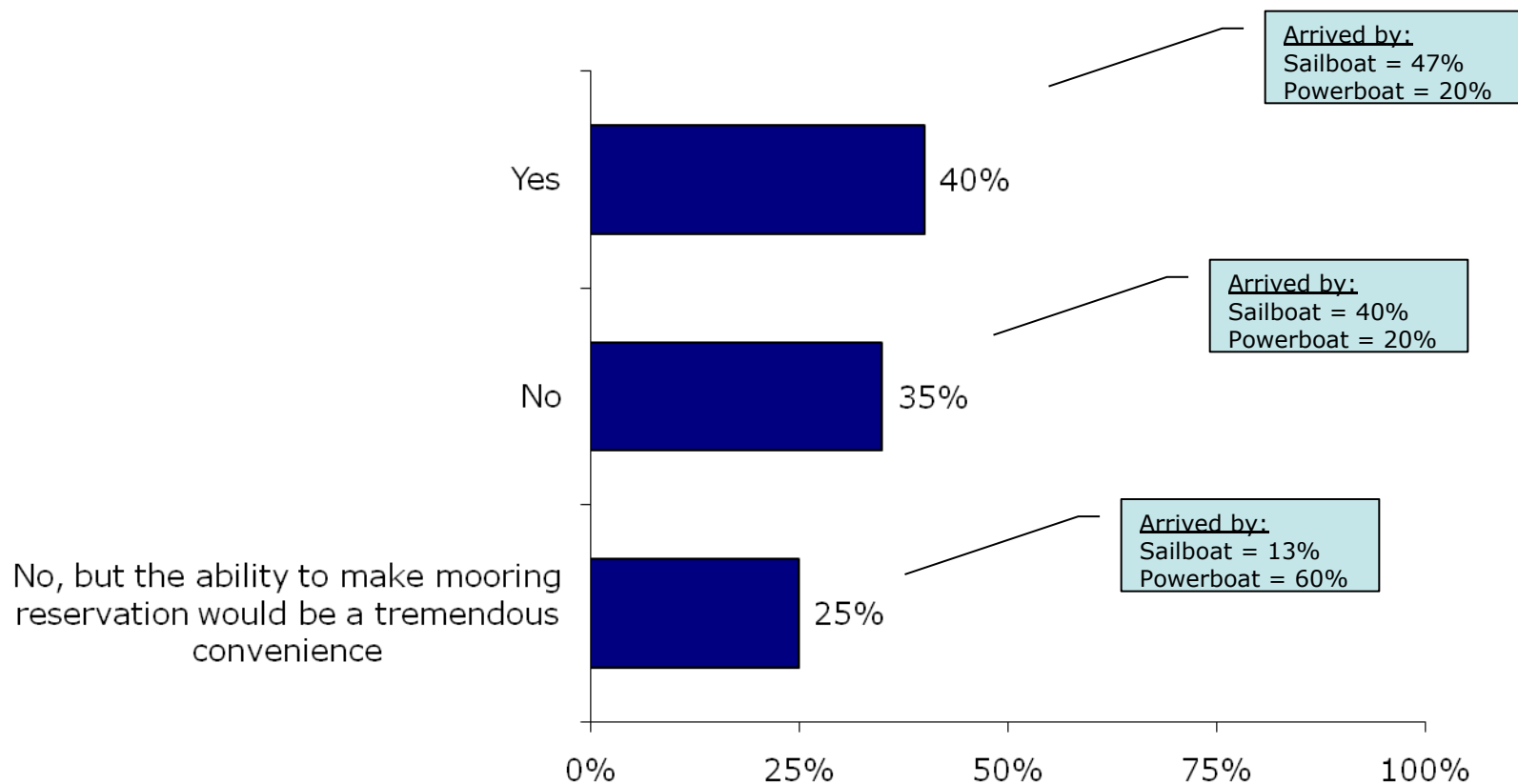


## **MOORINGS & DOCKAGE**

# Mooring Reservations

## Respondents using Commercial Rental Moorings

The majority of respondents using commercial rental moorings indicated they had tried to make reservations in advance to their trip to Newport.



Total; N=20\*

\*Based on those who used commercial rental moorings

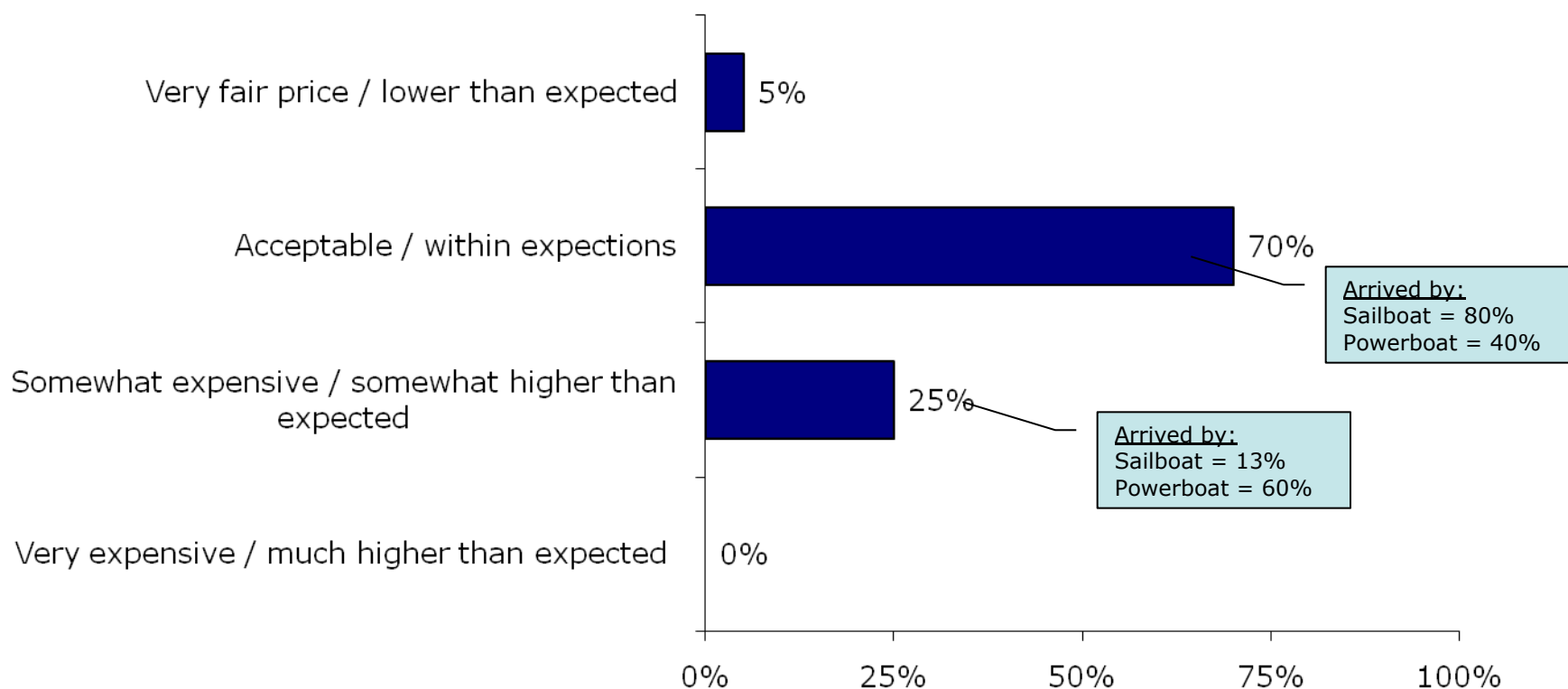


"Did you try to make a mooring reservation in advance of your visit to Newport?"

# Rating of Price to Rent Mooring

## Respondents who used commercial rental moorings

The vast majority of respondent who used a commercial indicated the price they paid was 'Acceptable / within expectations'.



Total; N=20\*

\*Based on those who used commercial rental moorings

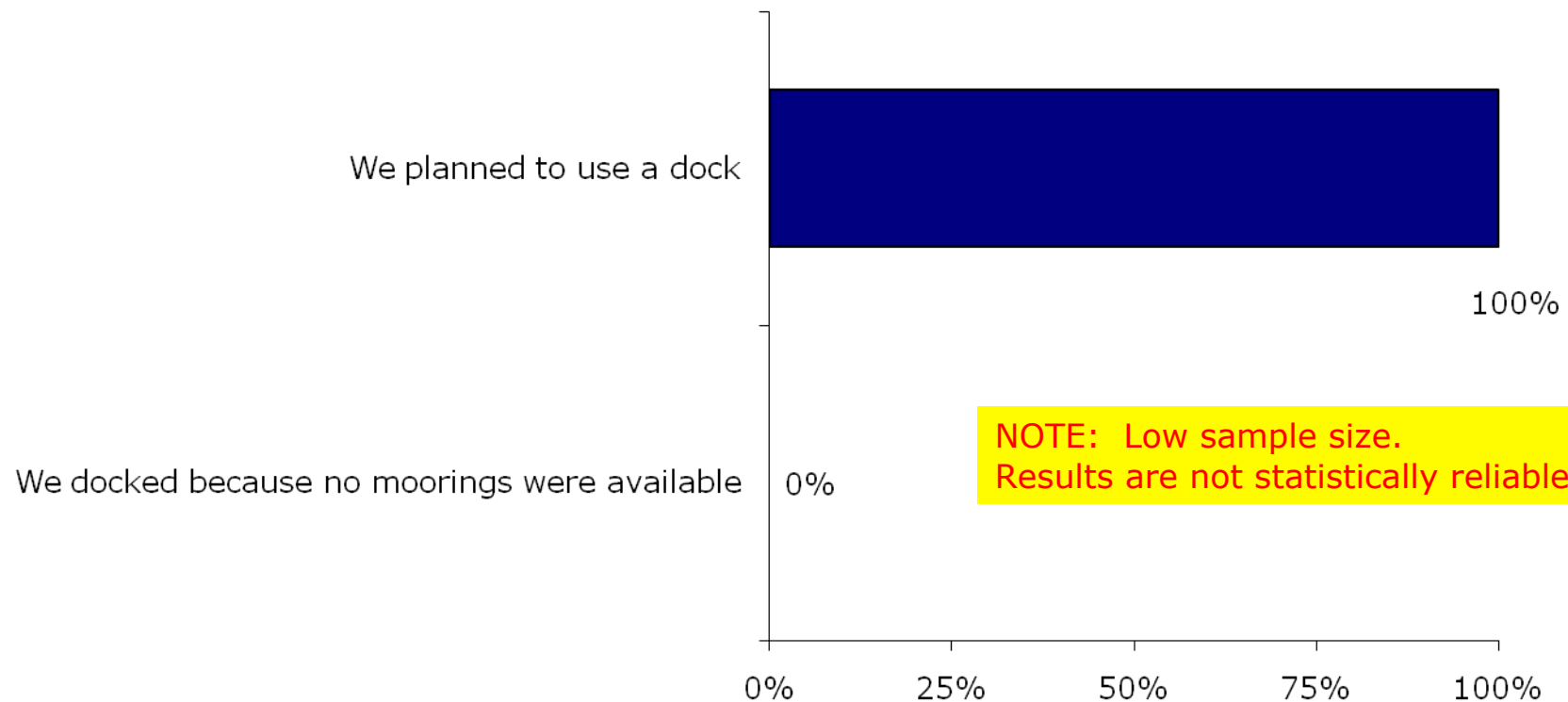


"How would you rate the price you paid to rent the mooring?"

# Use of Commercial Docks

## Respondents who used commercial dockage

All those who had used commercial dockage indicated they had planned to do so.



Total; N=10\*

\*Based on those who used commercial dockage

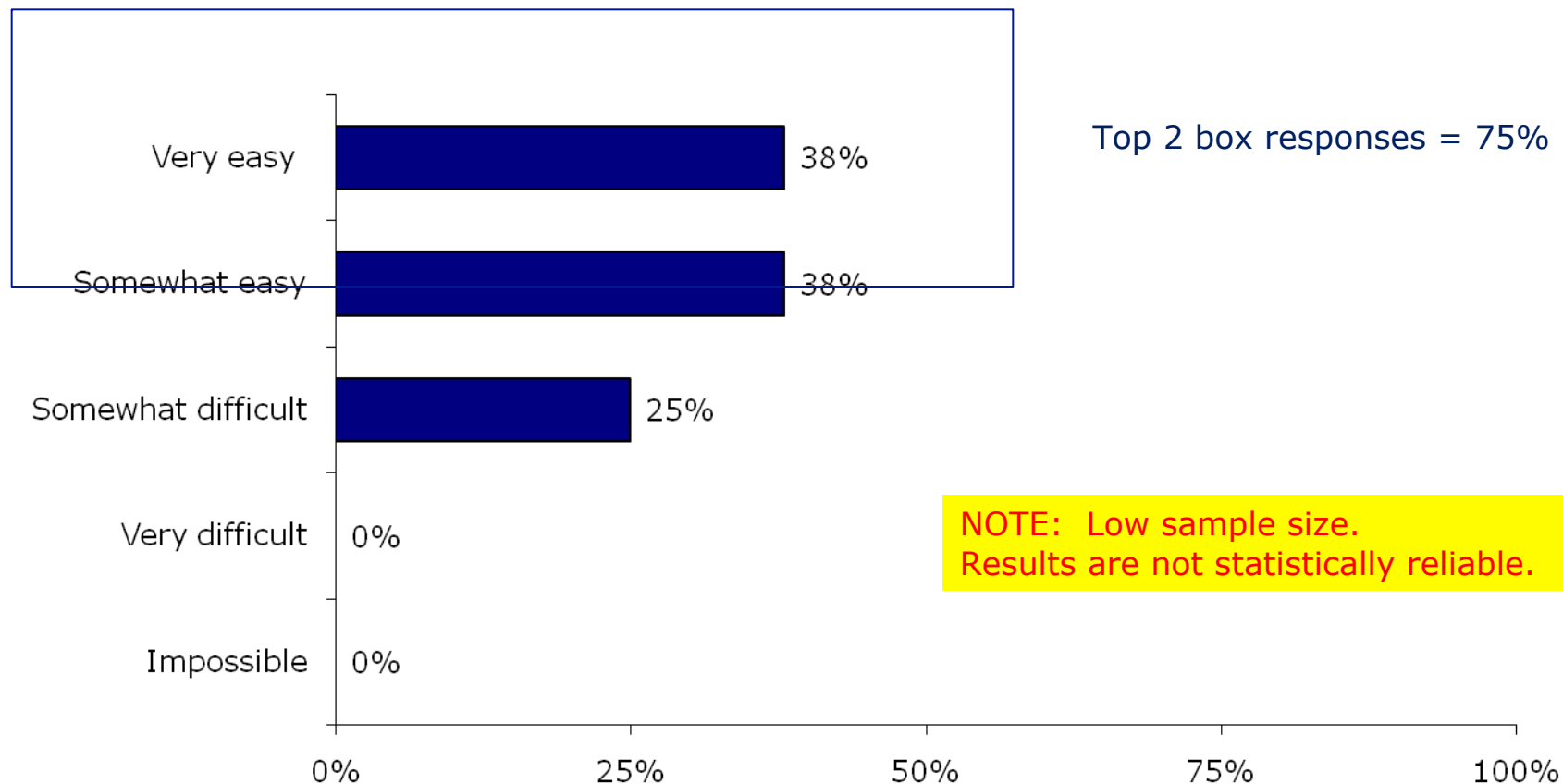


"Had you planned to use a commercial dock in Newport, or did you do so because no moorings were available?"

# Ease in Making Docking Reservations

Respondents who tried to make reservation in advance

Three-quarters reported making dock reservations in Newport was either 'Somewhat' or 'Very' easy.



Total; N=08\*

\*Based on those who tried to make a reservation in advance

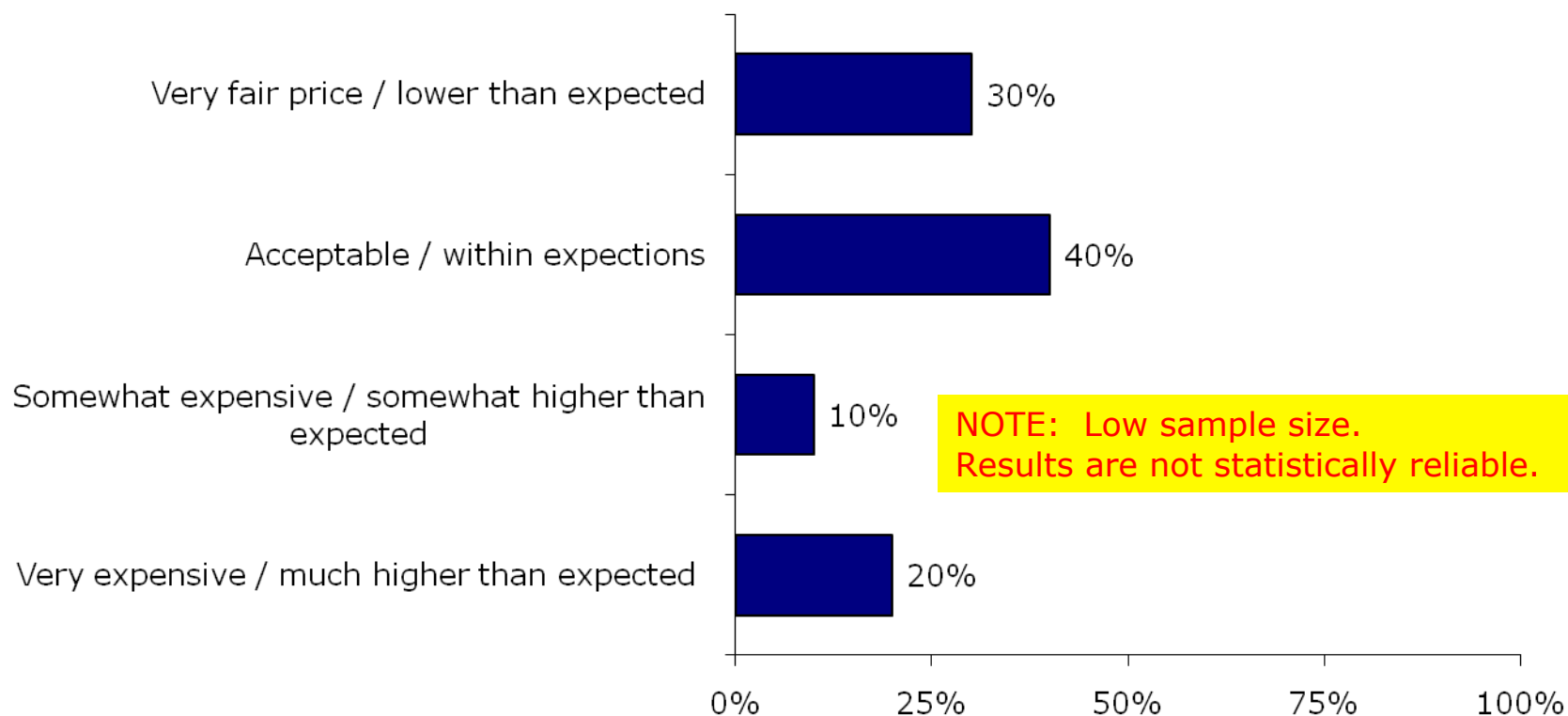


"How easy or difficult was it for you to make a docking reservation in Newport?"

## Rating of Price to Rent Dock Space

Respondents who tried to make reservation in advance

Seven out of ten respondent who used docks indicated the price they paid for dock space was either a 'Very fair price / lower than expected' or 'Acceptable / within expectations'.



Total; N=10\*

\*Based on those who used commercial dockage



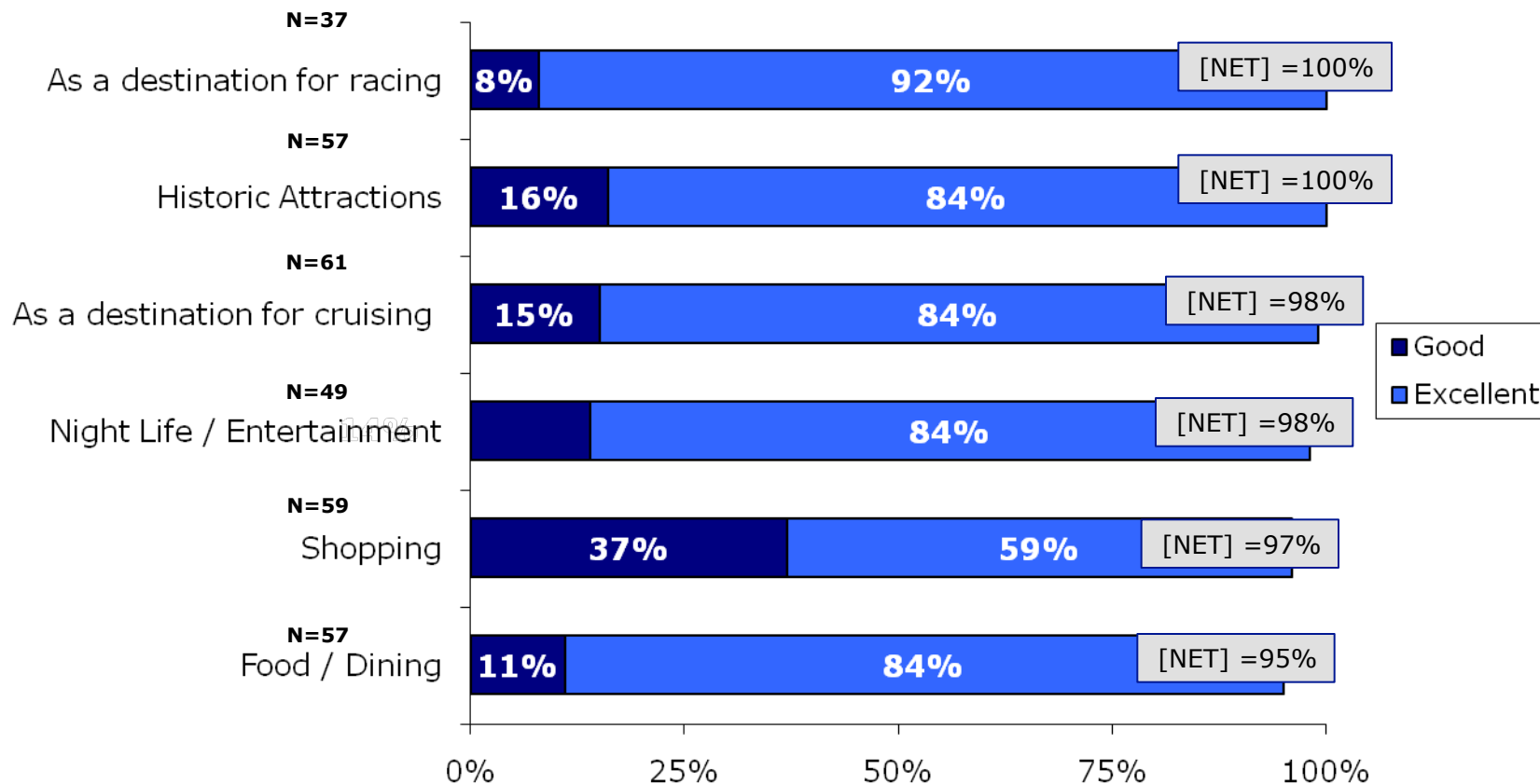
"How would you rate the price you paid to rent the dock space?"

## **EXPERIENCE IN NEWPORT**

# General Ratings of Newport

**Total Respondents: Top 2 Boxes – Top 6 Mentions**

Ratings for Newport were generally received well with all respondents rating Newport 'As a destination for racing' and 'Historical Attractions' as good or excellent.



Total; N=varies\*

\*Based on those who responded



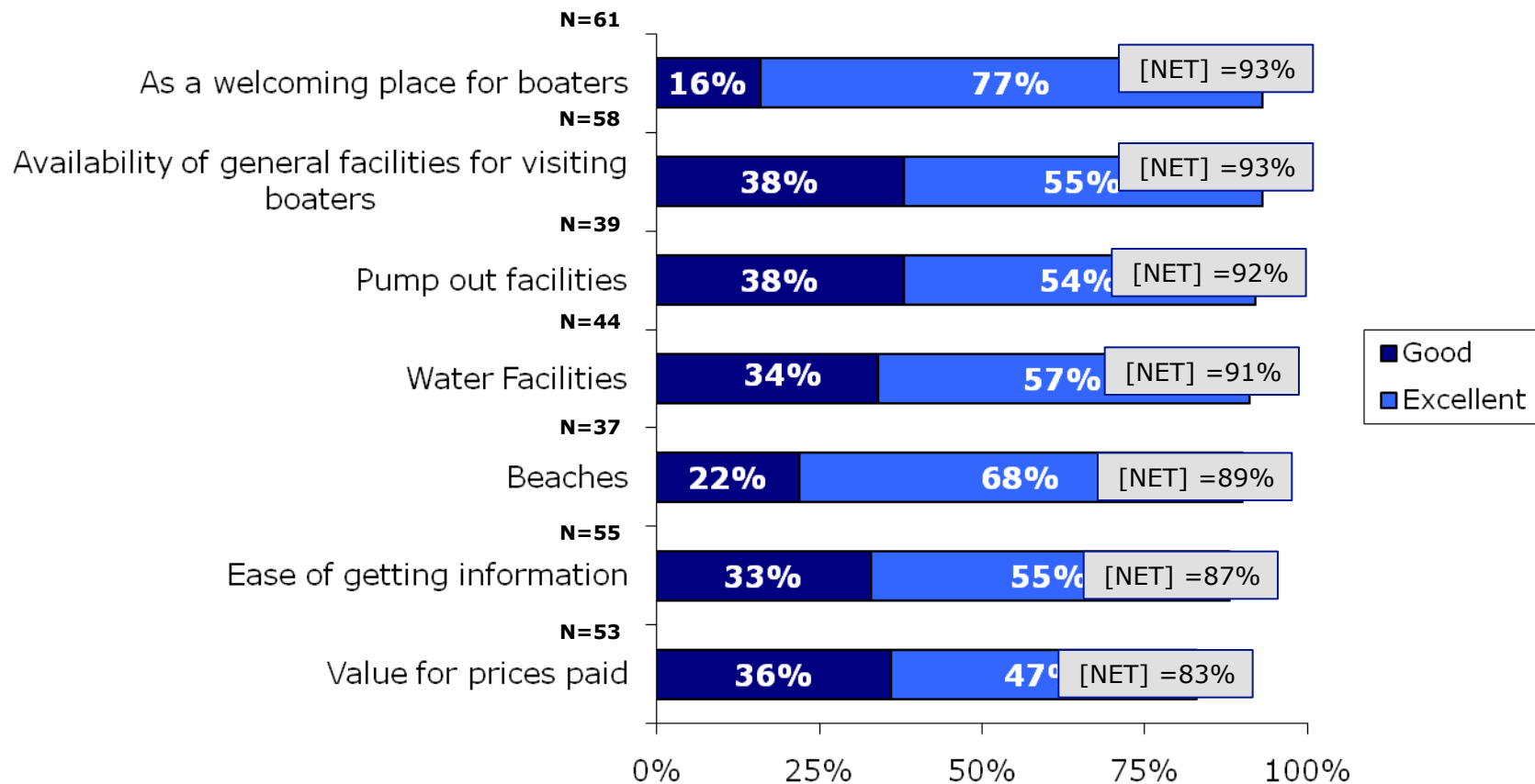
"Overall, how would you rate Newport on the following?"



# General Ratings of Newport

Total Respondents: Top 2 Boxes – Mentions 7 - 13

Newport ratings remained high across the board.



Total; N=varies\*

\*Based on those who responded



"Overall, how would you rate Newport on the following?"

# General Ratings of Newport

**Total Respondents: 'Good' or 'Excellent' Responses**

**While all visiting yachtsmen rated Newport highly as a destination, ratings were especially strong among those arriving in boats less than 30 feet.**

	Sailboat	Powerboat	RI	Other State	Dock	Mooring	<30ft	30+ft	Age <35	Age 35+
As a welcoming place for boaters	94%	92%	96%	91%	90%	93%	100%	90%	100%	92%
Availability of general facilities for visiting boaters	91%	96%	100%	88%	95%	93%	100%	90%	100%	92%
Value for prices paid	81%	86%	89%	82%	80%	85%	100%	77%	100%	81%

\*Based on those who responded  
Sailboat; N=36, Powerboat; N=25, RI; N=24, Other State; N=35, Dock; N=20, Mooring; N=29, <30ft; N=20, 30+ft; N=41, <35; N=9, 35+; N=52

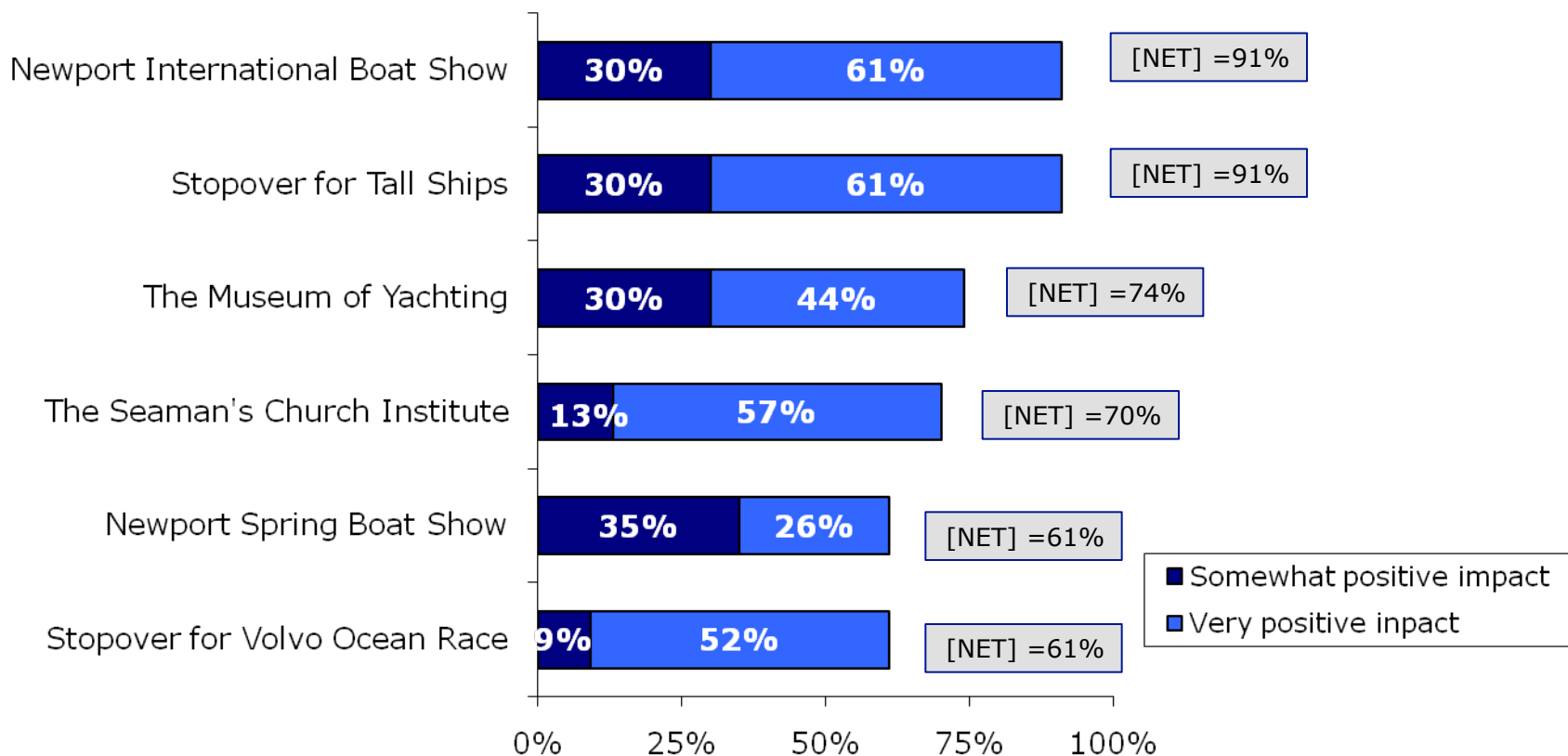


"Overall, how would you rate Newport on the following?"

# Newport Marine Related Attractions

Total Respondents: Top 2 Boxes – Top 6 mentions

The 'Newport International Boat Show' and Newport's 'Stopover for tall ships' were the most positively rated marine related attractions.



Total; N=23\*

\*Based on those who were asked

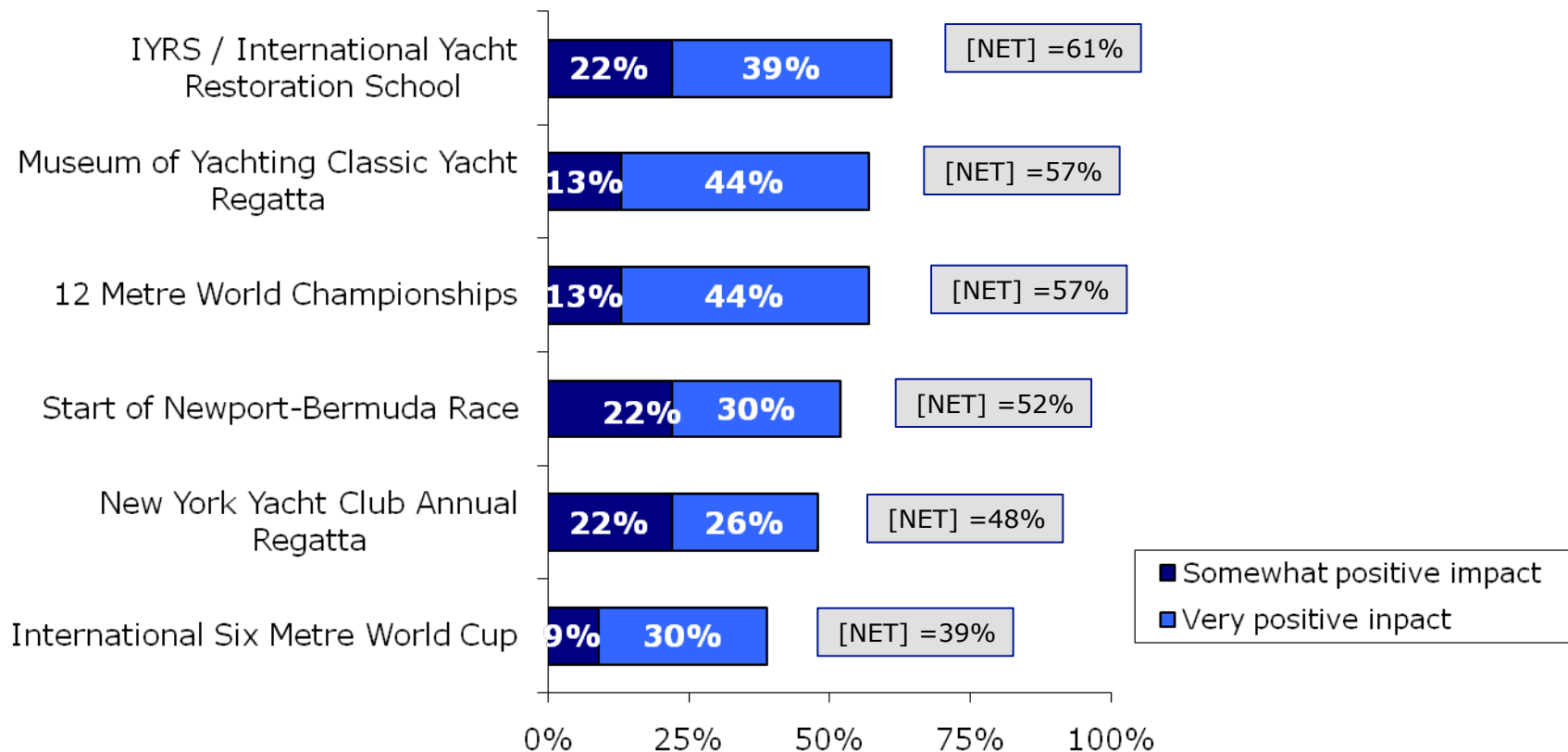


"How much would you say the following marine-related attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

# Newport Marine Related Attractions

Total Respondents: Top 2 Boxes – Mentions 7 - 12

Marine related attractions such as regattas and races were generally perceived as having a positive impact on Newport.



Total; N=23\*

\*Based on those who were asked

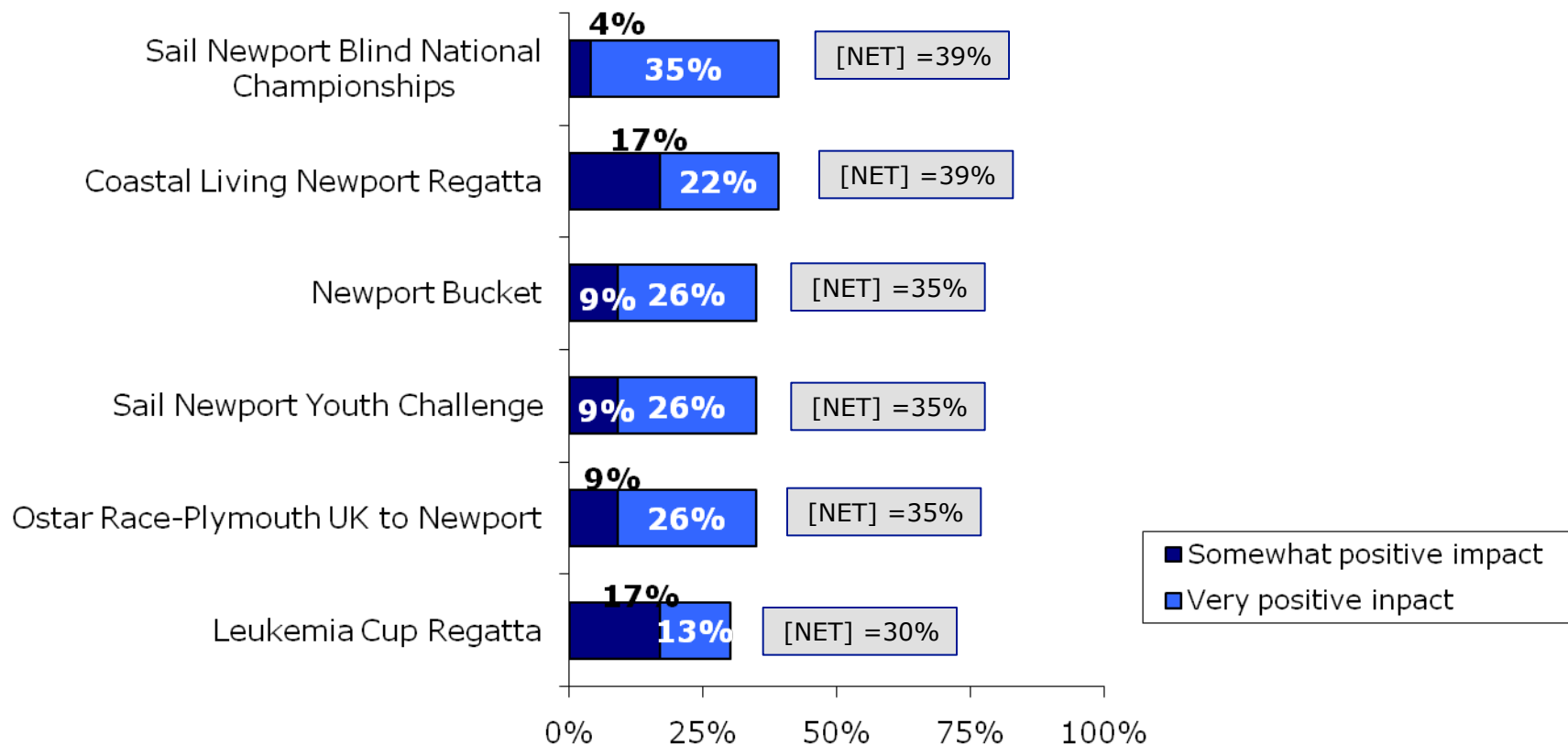


"How much would you say the following marine-related attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

# Newport Marine Related Attractions

Total Respondents: Top 2 Boxes – Mentions 13 - 18

While some marine related attraction were better received than others, they were all generally seen as having a positive impact.



Total; N=23\*

\*Based on those who were asked



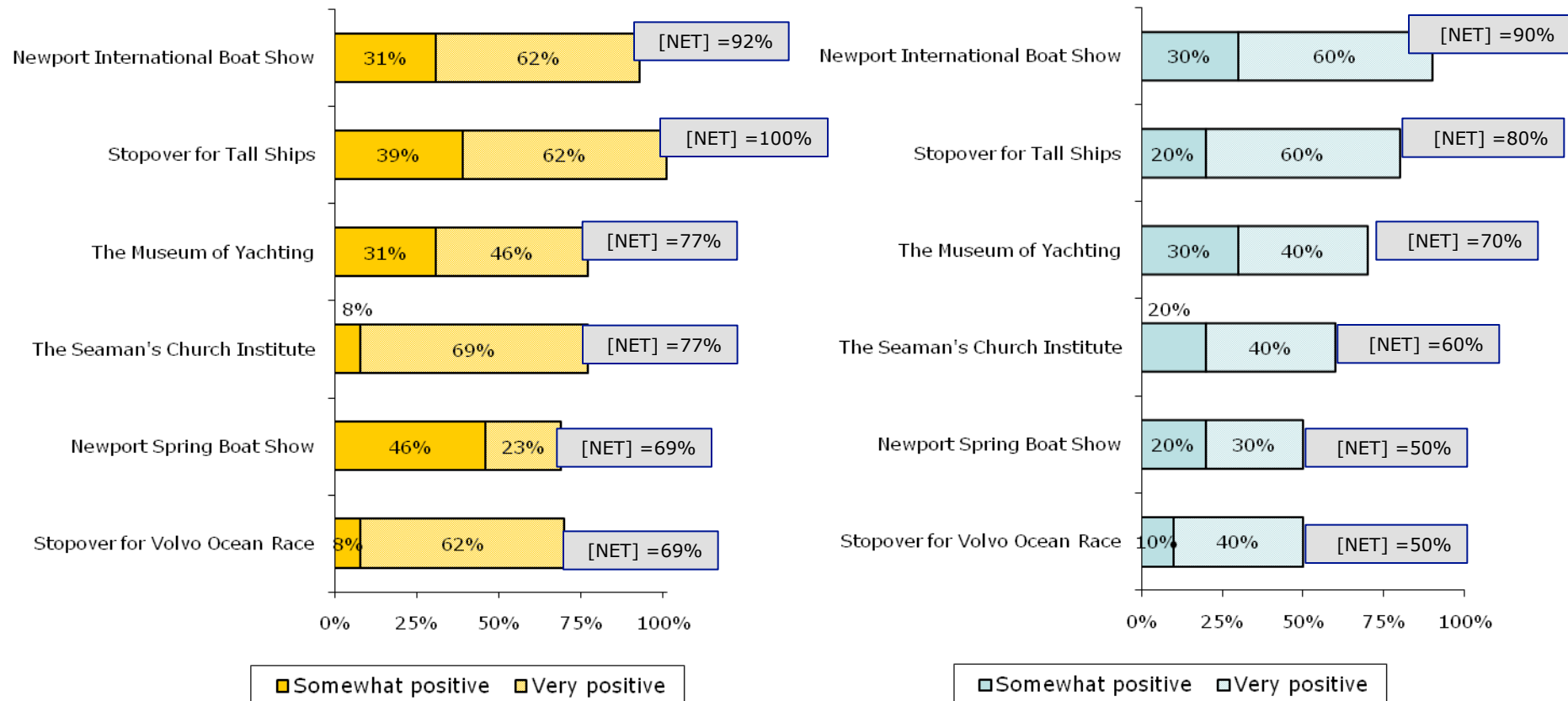
"How much would you say the following marine-related attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

# Newport Marine Related Attractions

## Sailboat vs. Powerboat Respondents: Top 2 Boxes – Top 6 Mentions

Sailboat respondents were more likely than powerboat respondents to rate various marine related attractions as having a positive impact on Newport.

### Sailboat vs. Powerboat



Sailboat; N=13\*, Powerboat; N=10\*

\*Based on those who were asked



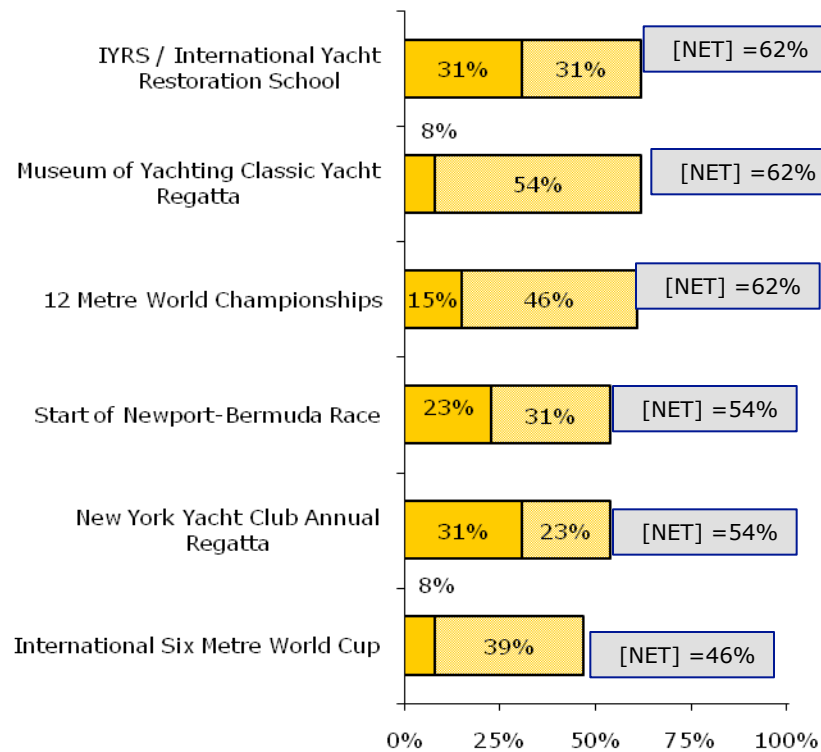
"How much would you say the following marine-related attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

# Newport Marine Related Attractions

## Sailboat vs. Powerboat Respondents: Top 2 Boxes – Mentions 7 - 12

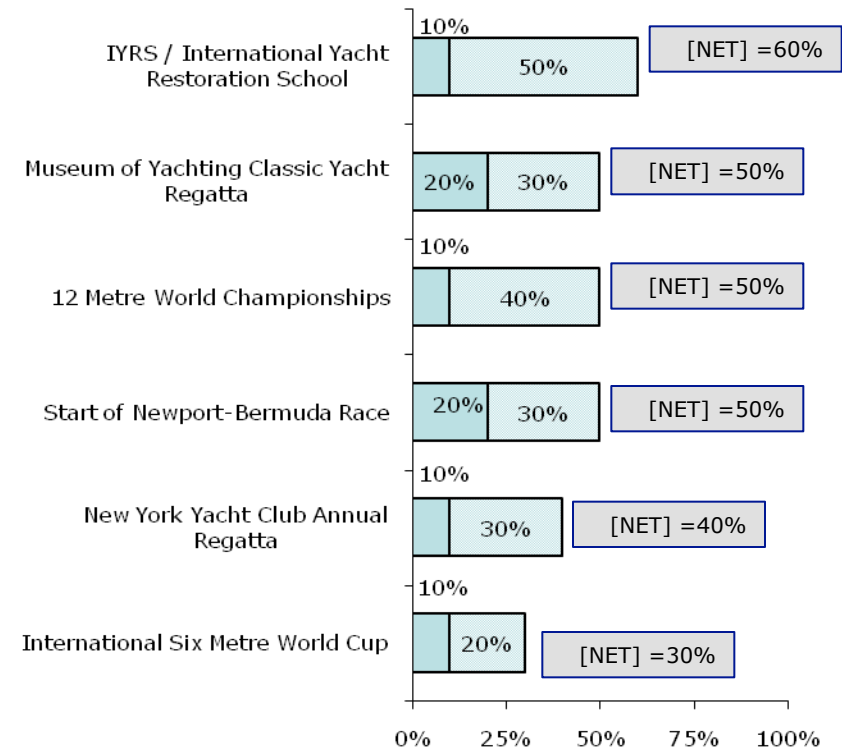
Sailboat respondents were more likely than powerboat respondents to rate various marine related attractions as having a positive impact on Newport.

### Sailboat vs. Powerboat



■ Somewhat positive ■ Very positive

Sailboat; N=13\*, Powerboat; N=10\*



■ Somewhat positive ■ Very positive

\*Based on those who were asked



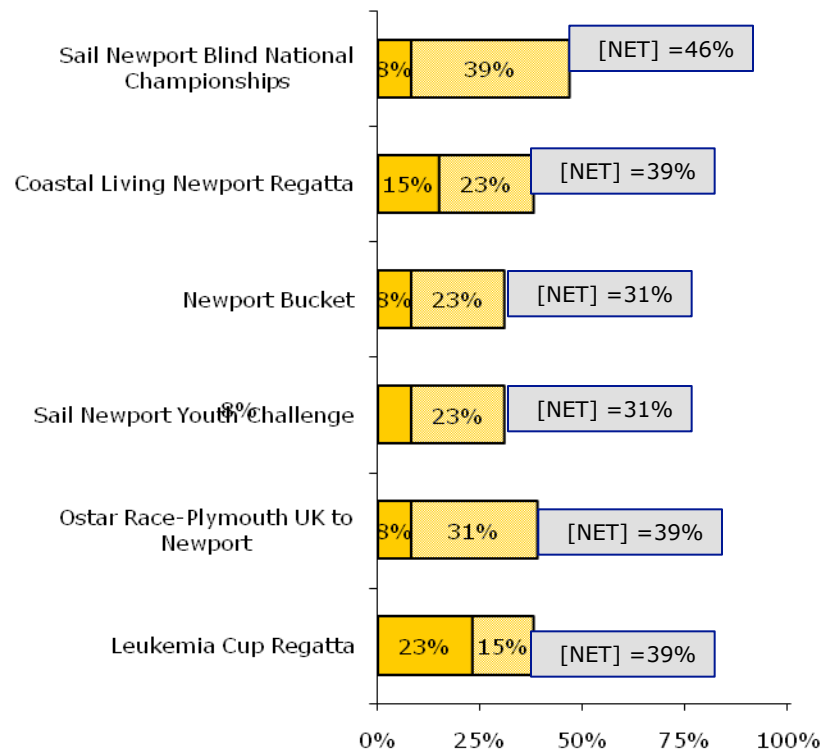
"How much would you say the following marine-related attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

# Newport Marine Related Attractions

## Sailboat vs. Powerboat Respondents: Top 2 Boxes – Mentions 13 - 18

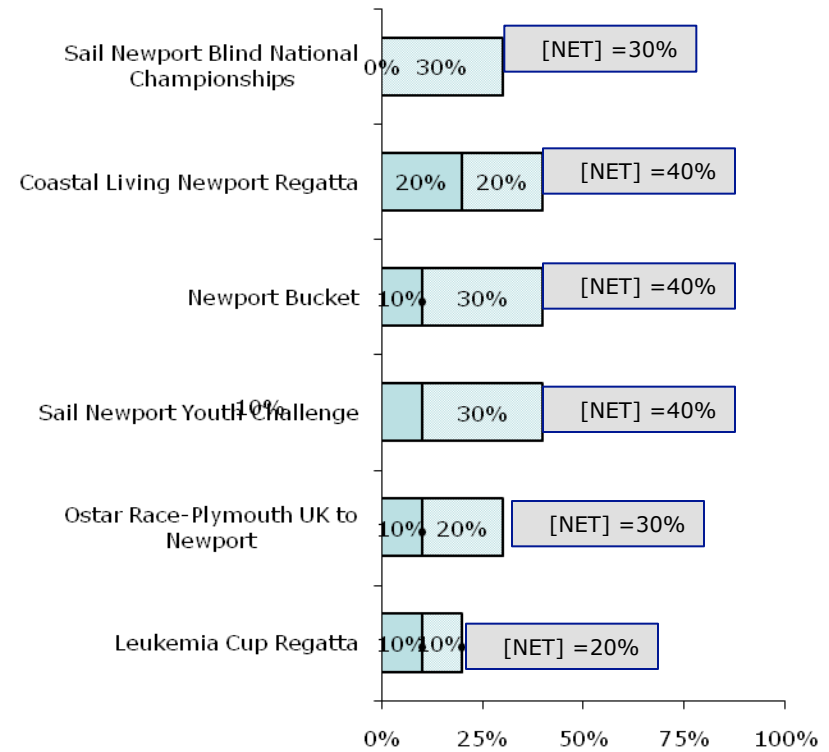
Powerboat respondents reacted more positively to attractions that were reported to have a less positive impact to sailboat respondents.

### Sailboat vs. Powerboat



■ Somewhat positive ■ Very positive

Sailboat; N=13\*, Powerboat; N=10\*



■ Somewhat positive ■ Very positive

\*Based on those who were asked



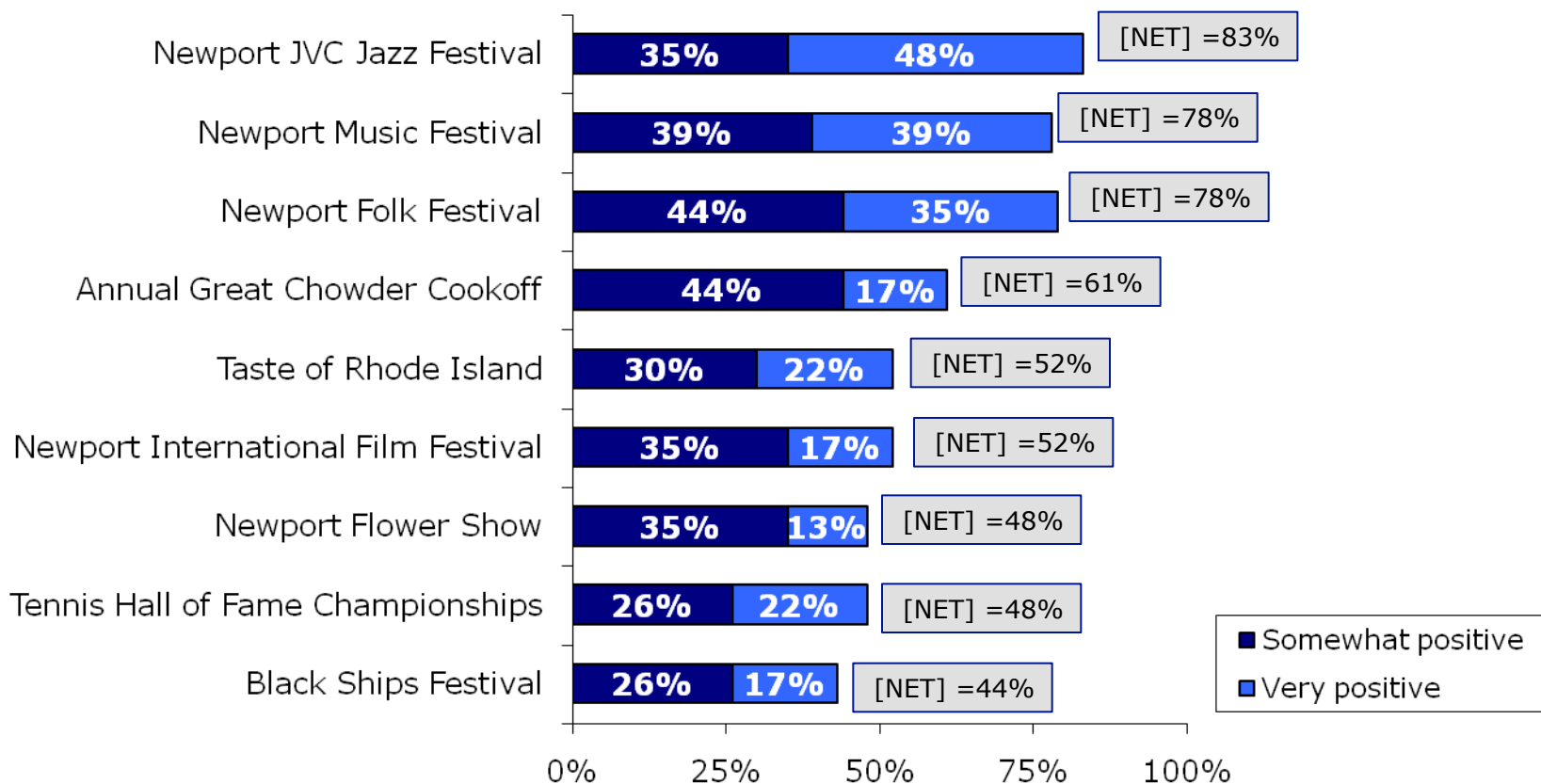
"How much would you say the following marine-related attractions or events impact (or could impact) your overall opinion of Newport as a destination?"



# Newport Non-Marine Related Attractions

Total Respondents: Top 2 Boxes

The 'Newport JVC Jazz Festival', 'Newport Music Festival' and 'Newport Folk Festival' were the highest rated of all non-marine related attractions in Newport.



Total; N=23\*

\*Based on those who were asked



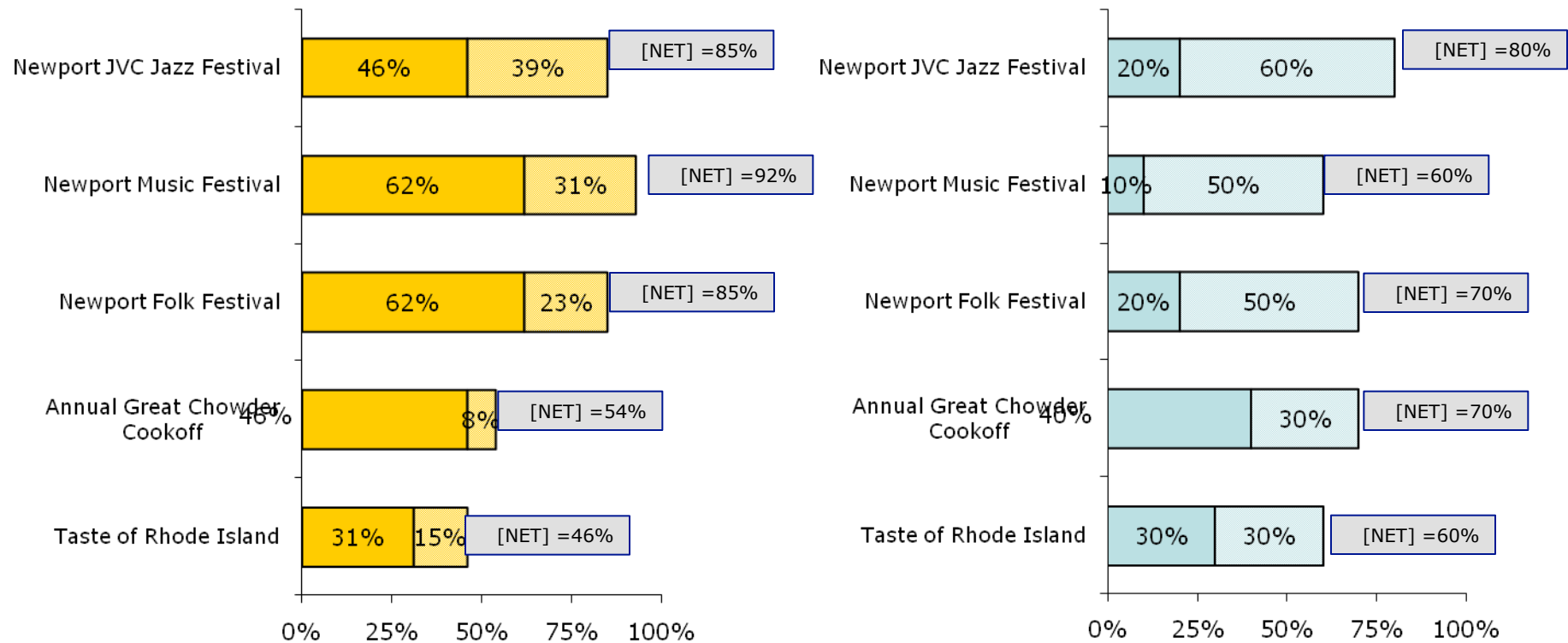
"How much would you say the following NON-MARINE attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

# Newport Non-Marine Related Attractions

## Sailboat vs. Powerboat: Top 2 Boxes – Top 5 mentions

Music related attractions were more well received by sailboat respondents while food related attractions received more positive ratings from those arriving by powerboat.

### Sailboat vs. Powerboat



■ Somewhat positive ■ Very positive

Sailboat; N=13\*, Powerboat; N=10\*

■ Somewhat positive ■ Very positive

\*Based on those who were asked



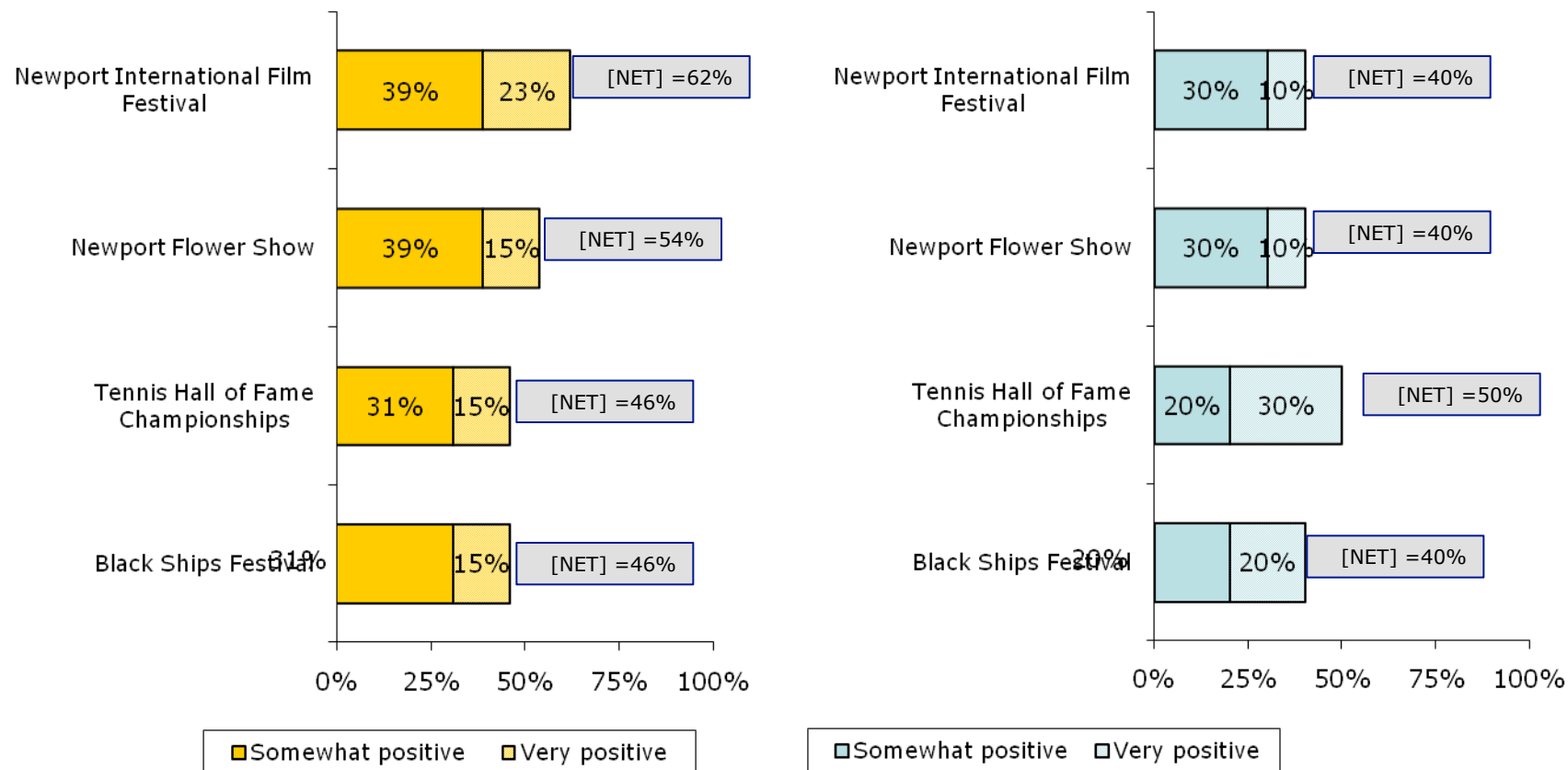
"How much would you say the following NON-MARINE attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

# Newport Non-Marine Related Attractions

## Sailboat vs. Powerboat: Top 2 Boxes – Mentions 6 - 9

Non-marine related attractions were generally well received with ratings of no less than two-fifths reported by both sailing and powerboat respondents.

### Sailboat vs. Powerboat



Sailboat; N=13\*, Powerboat; N=10\*

\*Based on those who were asked



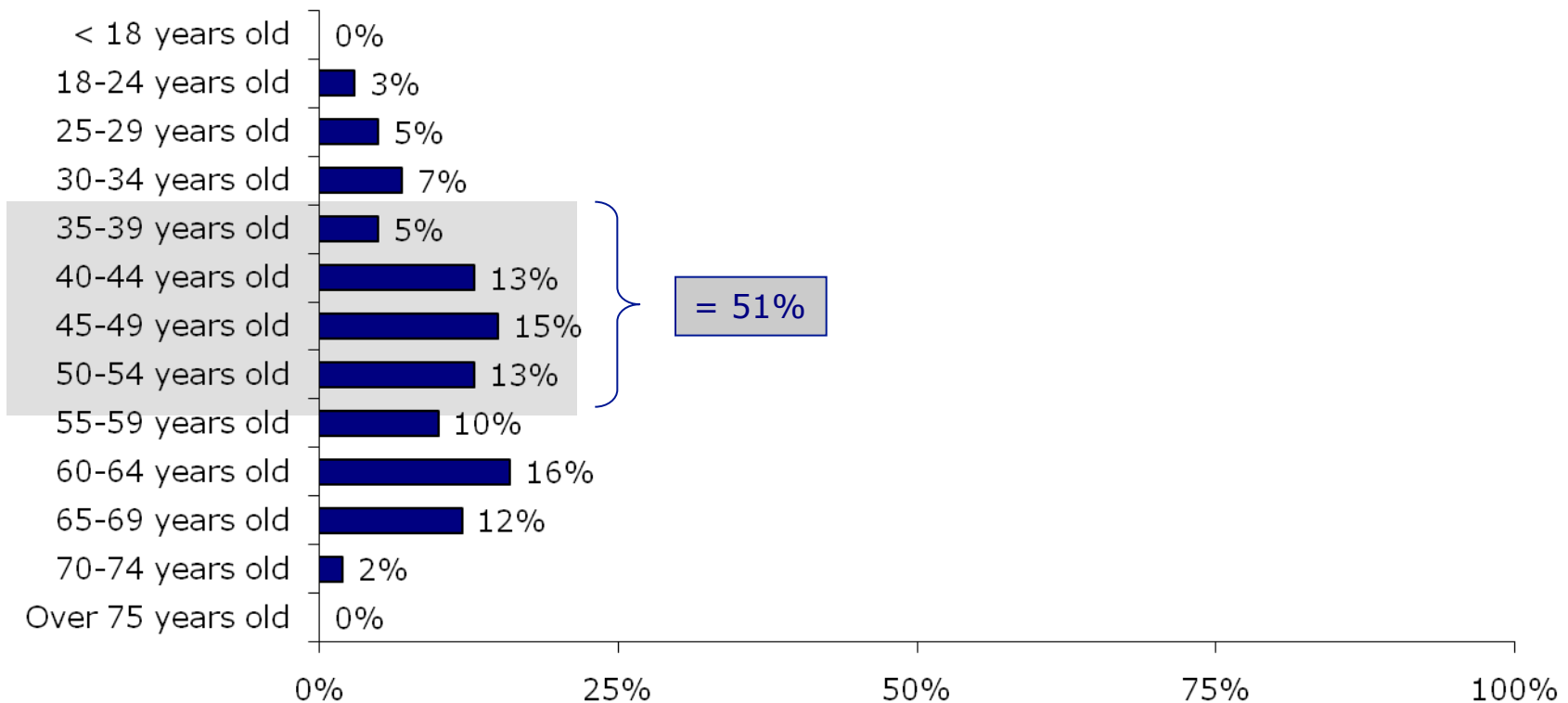
"How much would you say the following NON-MARINE attractions or events impact (or could impact) your overall opinion of Newport as a destination?"

## **DEMOGRAPHIC PROFILE**

# Age

## Total Respondents

Over one-half of respondents were between the ages of forty and sixty years old.



Total; N=61

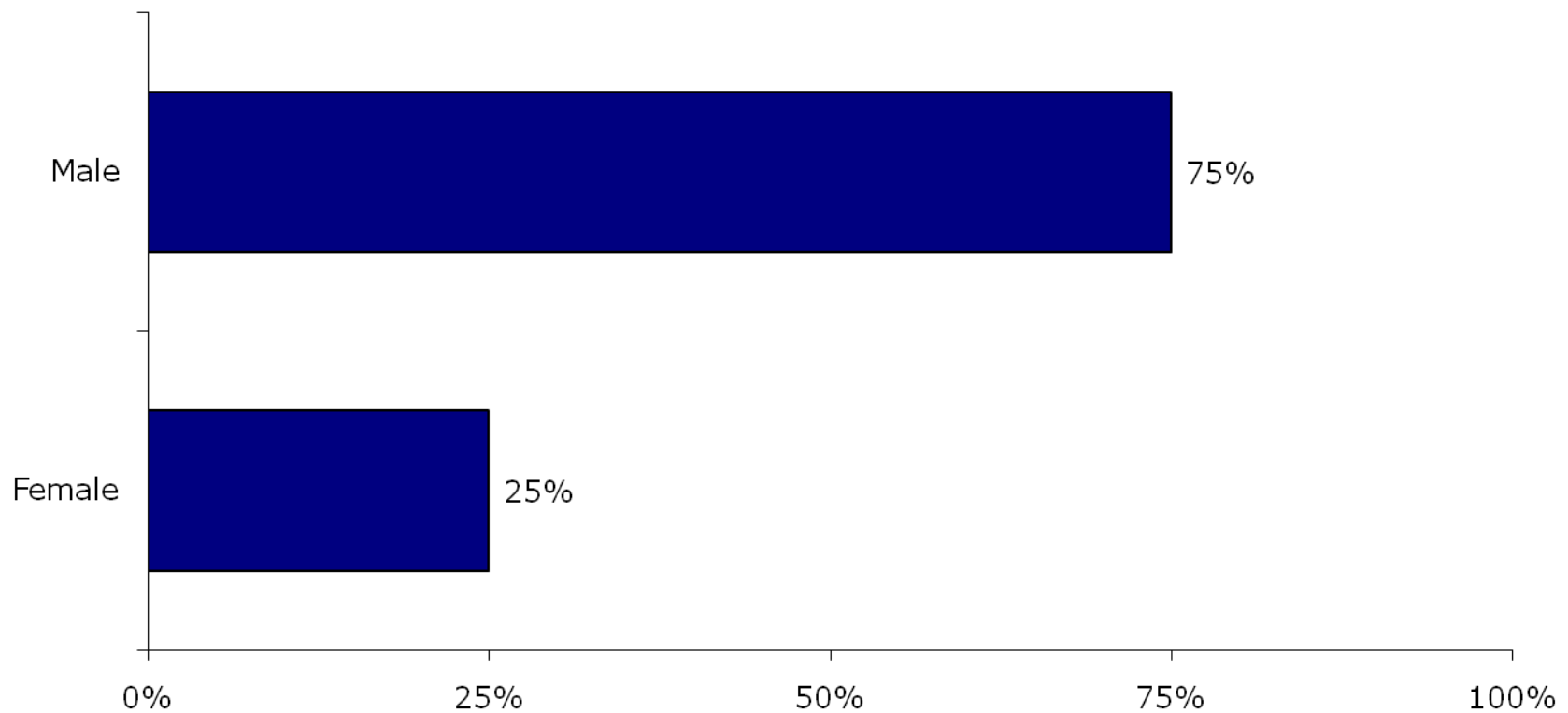


"What is your age?"

# Gender

## Total Respondents

Respondents were predominantly male.

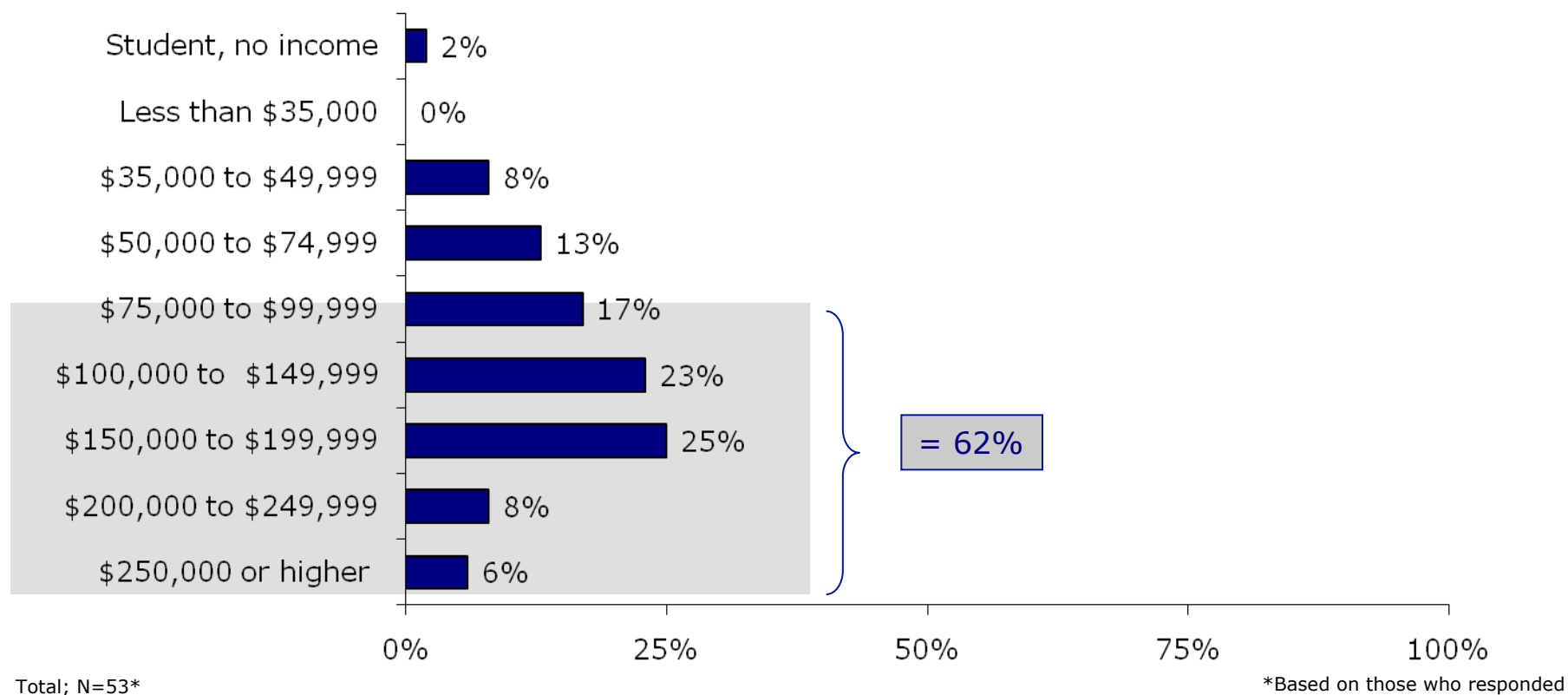


Total; N=61

# Household Income

Based on those who Responded

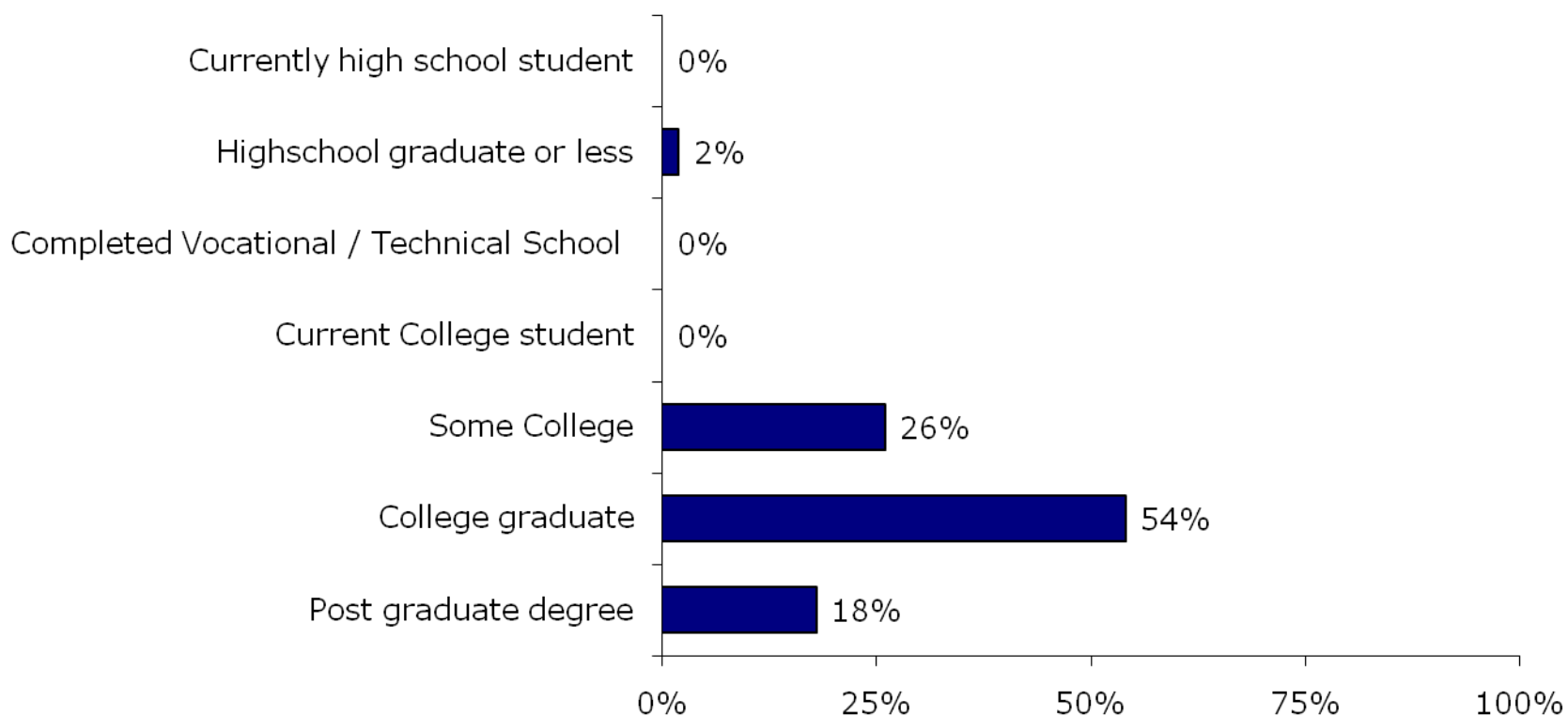
**Roughly two-thirds of respondents reported an annual household income of over \$100,000.**



# Education

## Total Respondents

**Almost three-fourths of respondents indicated they were a 'College graduate'. Over one-Quarter had completed 'Some College'.**



Total; N=61



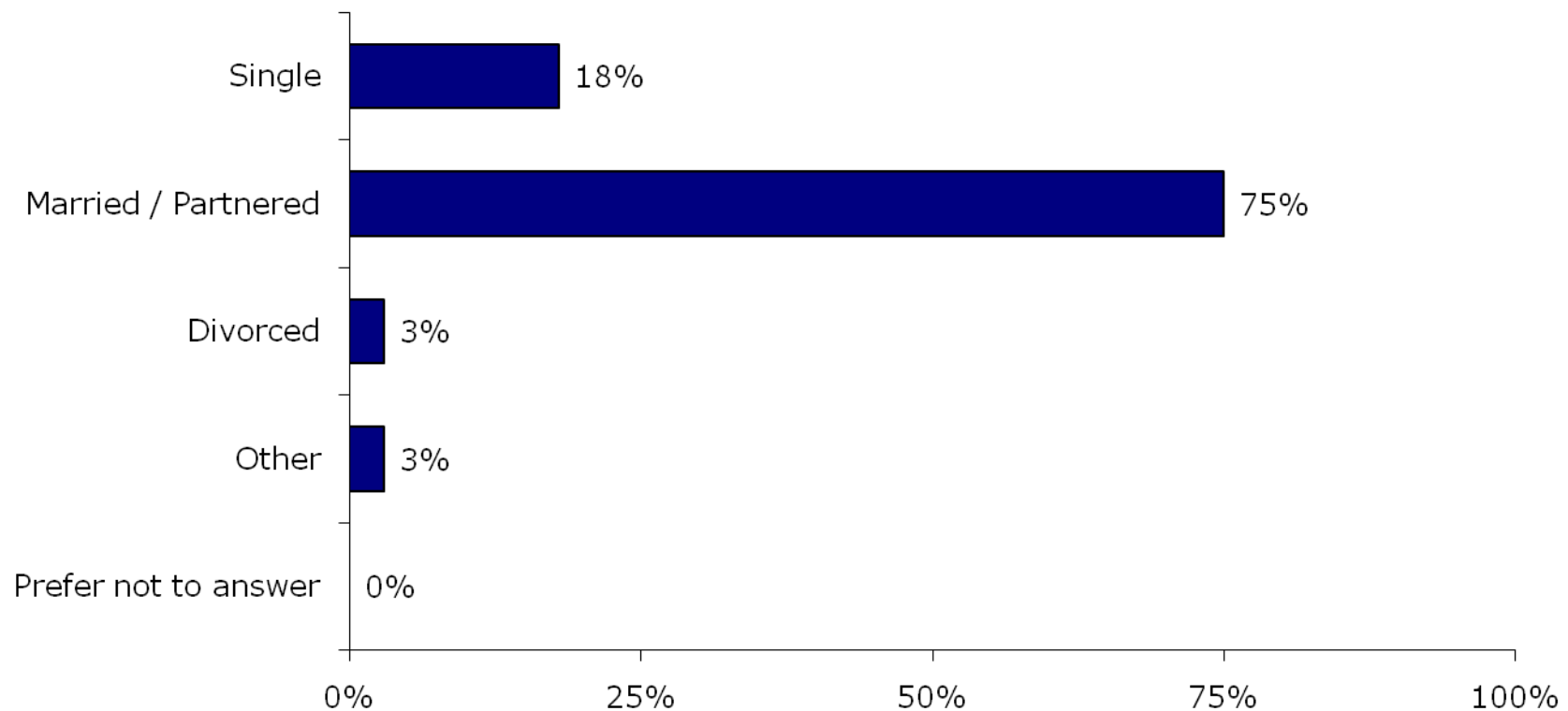
"What was the last grade of school you personally completed?"



# Civil Status

## Total Respondents

Three-quarters of respondents reported being 'Married / Partnered', while less than one-fifth reported being 'Single'.



Total, N=61

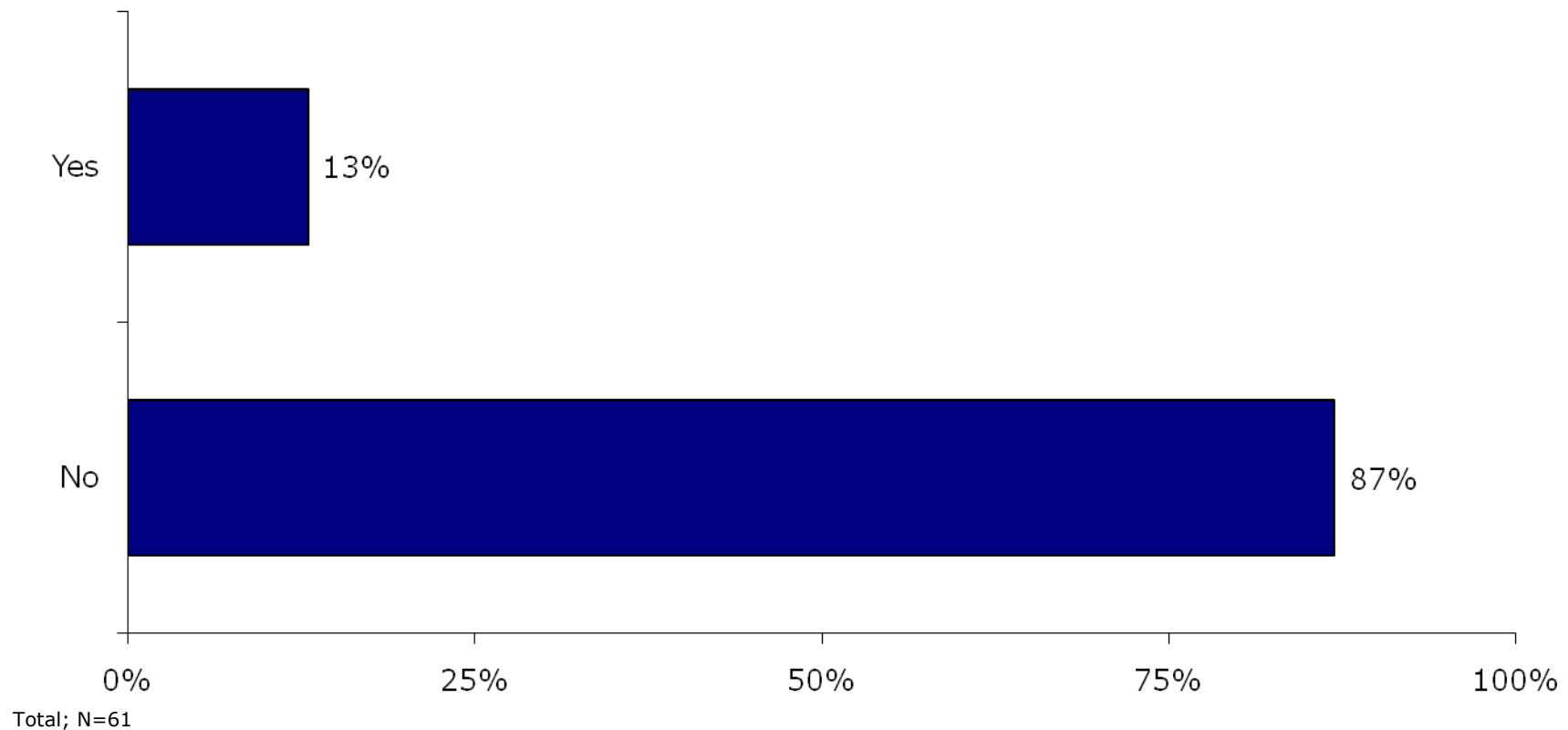


"What is your civil status?"

# Children in the Household

## Total Respondents

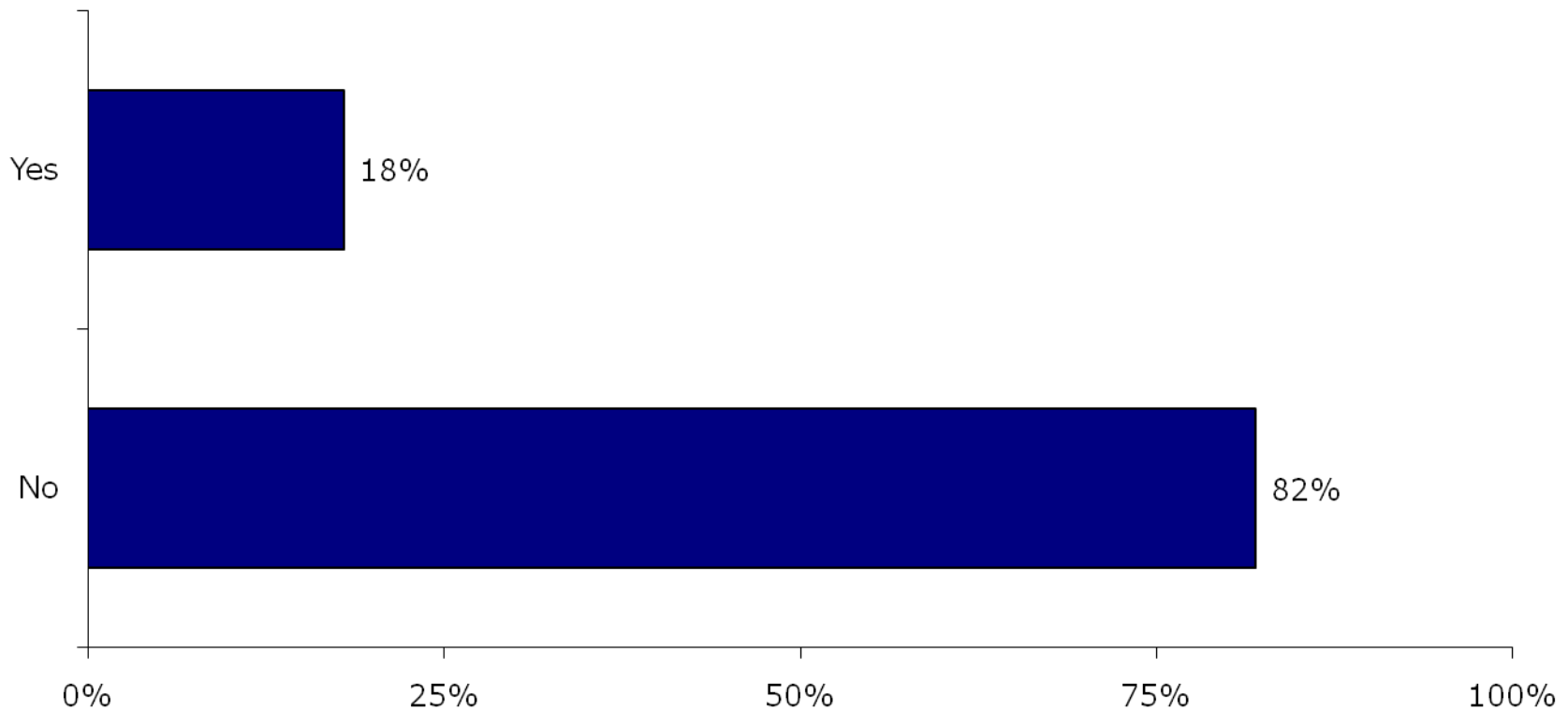
Nearly nine out of ten respondents indicated they did not have children under the age of 18 living in their household.



## Children Visiting with Group

Total Respondents

Fewer than one-fifth of visiting boaters were with any children under the age of 18.



Total; N=61



"Were any children under the age of 18 part of your visiting group?"

## **Appendix – Verbatim Responses**

# Verbatim Responses

"Which race (or races) brought you to Newport?"

Friends coming for 12m Worlds

6m Worlds

Comments you would like to make about dinghy docks / landing areas in Newport?

Need more room. e.g. add more floating docks at stone pier at kings park. it is stupid that there are no trash receptacles

Inland of Ida Lewis YC-wished there were signs as to closest supply of ice and food-would liked to have gone to center

The facility near Bannister's wharf is too small and too crowded. It needs to be expanded or moved.

Fantastic, docks are clean safe and convenient

It would be helpful to have more than 30 min. tie up time on the dinghy dock West of the Goat Island Bridge.

You should have some one that understands the business of boating in your group.

More, larger and more convenient to downtown

Need more dinghy docks!

Generally good. In terms of security, some docks are very good (Bowens and Ann St) while others Waites) and a little

Excellent, sometimes overcrowded though

HELPFUL

Brenton Cove has no long term dinghy dock. Terrible for seasonal and visiting boaters

Based on those who responded



# Verbatim Responses

## Comments you would like to make about moorings for visiting yachtsmen in Newport?

Can be waves from launches. NYYC drivers are the worst. they drive at full speed - sometimes within feet of your vessel.

We were welcomed and treated well by the Harbor Master, all the launch drivers and everyone we met. We then had

OldPort marine was quite helpful with our visit

City moorings nicely maintained

Generally good. A little pricey but we can always anchor out and often do. Depends on weather.

I want to be able to make a mooring reservation

More regulation

## Comments you would like to make about dockage for visiting yachtsmen in Newport?

The moorings and transit prices are too high. More yachts would use the facilities if the prices were not so high.

Again ... Newport is a great high end boating experience, pricing is a bit lower than other high end ports.

The facility we had our slip at was both overcrowded and therefore unsafe.

Very Accommodating

Good Employees

Based on those who responded



# Verbatim Responses

## Comments you would like to make about boating facilities in Newport?

Saw harbormaster boat, launches and pump out boats frequently-ie knew we could get info

Great things about Newport - Harbor Master - Best in New England. Anchorage is great. Goat Island is a bit snotty.

Coming from Toronto, Canada....your facilities are awesome

Good facilities, nice people, more expensive than Florida but we realize you have a short season.

Over all, they are good. We feel welcome with the dinghy docks and also the ability to get water from the floating dock.

The boating facilities are fine, the problem you have is the community has no clue what boating brings to Newport in \$.

Much too crowded and noisy. Putting the boat into a slip that was crowded with other boats all around is tough.

Dockage fees very high

Free powerful WIFI needs to be provided. Beacon wifi is bad. Newport Shipyard is the best facility

Generally good. Newport needs a comprehensive boating supply store closer to the waterfront. West is too far away.

Good Atmosphere

Couldn't find restrooms

Need more restrooms

Showers / Restrooms- need to be better

Based on those who responded



# Verbatim Responses

Do you have any suggestions for the Newport County Convention and Visitors Bureau or the Newport Waterfront Commission that would help make future visits to Newport better or more enjoyable for you as a yachtsman?

Great harbor -loved all the goings on

Dockside in the port please add: Outboard Service complete chandlery (JT's) Gas service (propane) Water out at Breton cove for yachts Deli or grocery closer than the Stop and Shop..it's too far to haul groceries. Clean up some of the junk on the bottom in the Breton Cove anchorage. We've pulled up old ropes and junk many times and had to get a diver once to clear an abandoned cable from our anchor.

Newport is good, keep up the good work. We felt welcome and enjoyed our stay. Loved the fireworks display on July 4th .

The visitors center was listed as a place to buy tickets to the Music Festival but the website was wrong about that.

Yes ... as a community say thank you to what yachtsmen bring to Newport and what they spend everyday ... as a group all boaters in Newport are treated like second class citizens ... you as town would rather cater to the bus crowd than the folks that put you on the map.

Limit number of boats a marina can safely accommodate based upon size of marina and size of boat.

Ban loud motorcycles and auto radios. Late night drinking crowd most unattractive

More attention by Harbormaster regarding speeding boats in the harbor.

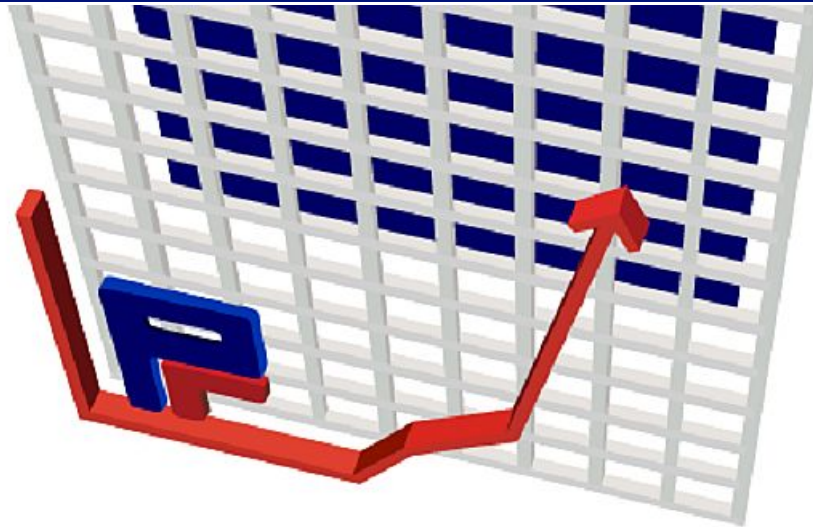
Maybe some more parking for more reasonable prices

A central laundry, shower, dinghy dock for visitors would be an outstanding addition. Yacht clubs are unavailable for non reciprocates and Seaman's Church is great but not really able to handle the boating public en masse

Based on those who responded







# PERFORMANCE RESEARCH

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